

Status of the reports received in the Grievance Mechanism for the Sustainable Sourcing Code

As of October 31, 2019

No.	Date of reception	Contents of the report	Status	Remarks
1	April 2, 2018	The inoformer is asking for implementation of joint inspection on occupational accidents occurred at a construction site	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
2	April 2, 2018	The informer is claiming that a worker participating in trade union activities were unjustly retired at a Malaysian wood processing factory	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
3	October 16, 2018	It is claimed there is a case that could be against "4 (3) ii. Ban on discrimination and harassment" of the Sourcing Code.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
4	November 22, 2018	It is claimed that timber which does not conform to Sustainable Sourcing Code for Timber may be used at construction site of another organization, and that Tokyo 2020 does not fulfill the responsibility to make this organization respect with the Code.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
5	November 22, 2018	It is claimed that timber which does not conform to Sustainable Sourcing Code for Timber may be used at construction site of another organization, and that Tokyo 2020 does not fulfill the responsibility to make this organization respect with the Code.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
6	March 26, 2019	It is claimed that advertising related to products is considered to be misleading.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.

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7	April 3, 2019	It is claimed that complaints about a product have not been adequately addressed.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
8	June 5, 2019	It is claimed that workers' rights are violated at an electrical equipment manufacturing factory in Thailand through illegal lock-out of labour union members and other inappropriate behaviours.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
9	August 26, 2019	It is claimed that workers were enforced to retire from the company.	Tokyo 2020 decided not to proceed with the process of the Grievance Mechanism as this reported case doesn't fall under its scope.	Please refer to a result report that is separately made for each reported case.
10	October 18, 2019	The report is about the site of construction project Tokyo 2020 is responsible for, and includes claims as follows; - workers are working long hours in a harsh condition under hot weather - protective equipment for heat stroke prevention is not sufficiently provided - there are not uniform rules nor supervisory systems to ensure occupational safety environment, based on the ILO Convention.	Tokyo 2020 has decided this reported case falls under the scope of the Grievance Mechanism, and have begun processing it. To select member(s) of Advisory Panel, Tokyo 2020 is inquiring of the reporter the intention regarding the dialogue between the parties concerned (worker(s), etc. and the construction company to be reported).	

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11	October 18, 2019	<p>The report is about the site of construction project Tokyo 2020 is responsible for, and includes claims as follows;</p> <ul style="list-style-type: none"> - workers are working long hours in a harsh condition under hot weather - protective equipment for heat stroke prevention is not sufficiently provided - there are not uniform rules nor supervisory systems to ensure occupational safety environment, based on the ILO Convention. 	<p>Tokyo 2020 has decided this reported case does not fall under the scope of the Grievance Mechanism as the contract was made prior to the development of the Sustainable Sourcing Code.</p> <p>Tokyo 2020 introduced to the reporter that “Basic Policy on Safety and Health Measures” has been established by the Tokyo Olympic and Paralympic Games Facility Construction Safety and Health Measures Council, and the implementation status of the Policy has also been shared in the Council. In addition, considering the importance of occupational safety and health, Tokyo 2020 shared the contents of the report to the construction company to be reported, and is inquiring of the company their initiatives on safety and labour management at the construction project.</p>	