(Grievance Mechanism for the Sustainable Sourcing Code)

## Result report

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<th>No.</th>
<th>8</th>
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<td>Date of reception</td>
<td>5 June, 2019</td>
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### Contents of the report
It is claimed that workers’ rights are violated at an electrical equipment manufacturing factory in Thailand through illegal lock-out of labour union members and other inappropriate behaviours.

### Result
- As a result of the examination of the report based on the Operational Standards of the Grievance Mechanism, Tokyo 2020 has decided it doesn’t fall under the scope of the Mechanism.

**Reason**
- The report was not referred to products or services procured by Tokyo 2020 or licensed products.
- The reported case was corresponded to a case pending in other conflict resolution procedures, and the contents of dispute were substantially same in such procedures and in this Grievance Mechanism.

This Grievance Mechanism deals with grievances/reports about non-compliance with the Sourcing Code, related to products and services procured by Tokyo 2020 and licensed products. In addition, the Mechanism doesn’t cover a case if it is undergoing another conflict resolution process, wherein the issue in the conflict resolution process is substantially identical with the one in this Mechanism, and is deemed unnecessary to proceed with the Mechanism process in light of the purpose of the Operational Standards.

- Correspondence of the Grievance Mechanism finished in August 2019.

### Remarks
Tokyo 2020 had a meeting with the parent company of the factory and got explanation that the factory has been taking necessary actions for resolution in accordance with relevant laws and regulations in Thailand, including responding to relevant public conflict resolution procedures. Tokyo 2020 shared this information with the reporter.