(Grievance Mechanism for the Sustainable Sourcing Code)

**Result report**

<table>
<thead>
<tr>
<th>No.</th>
<th>7</th>
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<tbody>
<tr>
<td>Date of reception</td>
<td>3 April, 2019</td>
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**Contents of the report**

It is claimed that complaints about a product have not been adequately addressed.

**Result**

- As a result of the examination of the report based on the Operational Standards of the Grievance Mechanism, Tokyo 2020 has decided it doesn't fall under the scope of the Mechanism.

  **[Reason]**

  - The report was not referred to products or services procured by Tokyo 2020 or licensed products.
  
  This Grievance Mechanism deals with grievances/reports about non-compliance with the Sourcing Code, related to products and services procured by Tokyo 2020 and licensed products.

- Correspondence of the Grievance Mechanism finished in April 2019.

**Remarks**