



International  
Olympic  
Committee



INTERNATIONAL  
PARALYMPIC  
COMMITTEE



TOKYO 2020

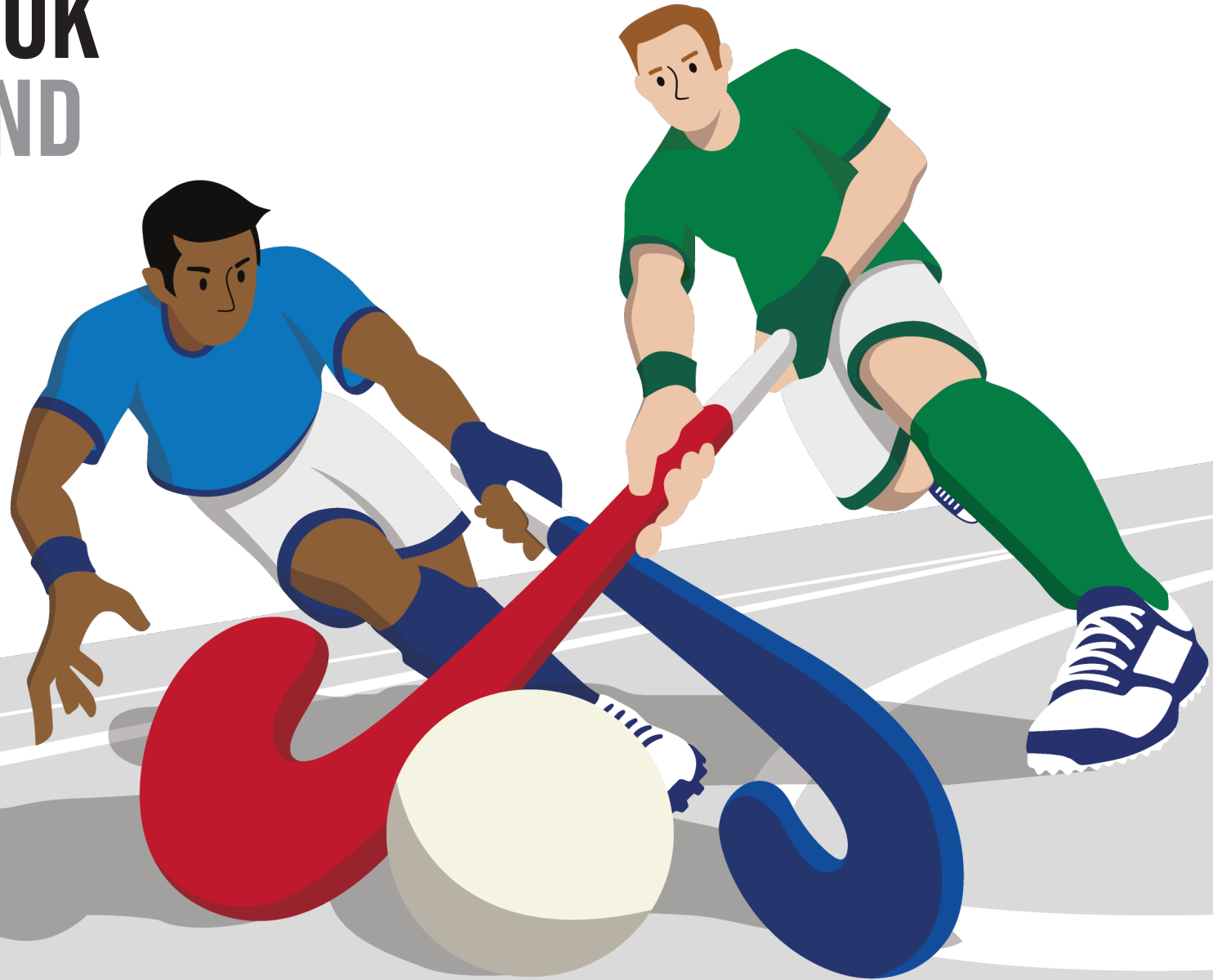


TOKYO 2020  
PARALYMPIC GAMES



# THE PLAYBOOK ATHLETES AND OFFICIALS

Your guide to a safe  
and successful Games




June 2021  
Version 3



# CONTENTS

<b>Who is this Playbook for?</b>	<b>3</b>	<b>Further information</b>	<b>42</b>
<b>Stronger Together</b>	<b>4</b>	Getting tested for COVID-19 at the Games	43
		Sport countermeasures	50
<b>Principles</b>	<b>5</b>	Venue countermeasures	53
Mask wearing	6	Eating at the Olympic and Paralympic Village	56
Minimise physical interaction	7	Governance for COVID-19 related matters	58
Test, trace and isolate	8	Testing overview	60
Think hygiene	9	Testing frequency	61
		Smartphone applications	62
<b>Your Journey</b>	<b>10</b>	Tokyo 2020 Infection Control Support System	65
Introduction	11	Vaccines	67
Before you travel	13	Compliance and consequences	68
Entering Japan	22		
– Residents of Japan	27		
At the Games	28		
Leaving Japan	39		

 Throughout the Playbook, this symbol indicates important updates since the last version

# WHO IS THIS PLAYBOOK FOR?

Athletes	(Aa)
Alternate Athletes	(Ap)
Team Officials and Additional Team Officials	(Ao, Ac and ATO)
Training Partners, Personal Coaches and TAP-Holders	(P)
Athlete Competition Partner for Paralympic Games	(Ab)
Chief Team Physician for Paralympic Games	(Am)
Village Administration Passes	(NOC, NPC)
Athlete Chaperone	(NOC, NPC)





# STRONGER TOGETHER

This version of the Playbook is published with just over one month to go to the Olympic Games and two months until the Paralympic Games Tokyo 2020. Qualification is coming to an end; the first athletes have already arrived for pre-Games training, getting ready for the competition that marks the pinnacle of their career.

The International Olympic Committee (IOC), International Paralympic Committee (IPC), Tokyo 2020 Organising Committee (Tokyo 2020), the Tokyo Metropolitan Government (TMG) and the Government of Japan continue to work tirelessly alongside the world's leading experts in health and sport event delivery to finalise and put in place the necessary COVID-19 countermeasures that will enable the Games to take place safely.

The 'safety first' rules are there to protect you, all Games participants and the people of Tokyo and Japan.

But the success of the Games depends on every single one of us taking responsibility for following the Playbook at all times – starting now.

Make sure you read this Playbook carefully and understand how it applies to you – including screening testing, restrictions on where you can go, who you should spend time with, hygiene, mask wearing and physical distancing measures.

Your COVID-19 Liaison Officer (CLO) has been appointed and will be providing you with ongoing support. Ask them if you have any questions or concerns. Further detailed documents, as well as online Q&As, will continue to be available as we get ever-closer to the Games.

We know that overcoming the continued challenges will require flexibility and commitment to follow the measures outlined in the Playbook. We want to thank you sincerely for your resilience and solidarity as you continue to live the values of Excellence, Respect and Friendship. **#StrongerTogether** we will experience Games like no other.

## **Kirsty Coventry**

Chair of the IOC Athletes' Commission and Member of the Coordination Commission for the Games of the XXXII Olympiad Tokyo 2020

## **Robin Mitchell**

Acting President of the Association of National Olympic Committees and Member of the Coordination Commission for the Games of the XXXII Olympiad Tokyo 2020

# PRINCIPLES

The COVID-19 countermeasures described in the Playbook are designed to create a safe Games environment for all Games participants. Equally, they offer an additional layer of protection for our hosts, the residents of Japan. You must fully adhere to the Playbook in the 14 days before you travel, throughout your journey and throughout your time in Japan – keeping your interaction with non-Games participants to a minimum.



# MASK WEARING

**Wear a face mask at all times to protect you and everyone around you.** Masks help prevent the spread of COVID-19, as they catch droplets exhaled by an infected person. By wearing a face mask at all times – except when eating, drinking, training, competing or sleeping – you’ll help keep the Games safe for everyone.



# MINIMISE PHYSICAL INTERACTION

COVID-19 is transmitted through infected droplets in our breath exhaled by coughing, sneezing, talking, shouting or singing – and is passed from person to person when we are in close contact. The risks of catching COVID-19 grow in crowded, poorly-aired spaces and when we spend time in proximity to those who are infected with COVID-19. That is why it is important to minimise social interaction, wear a mask, and avoid the 3Cs: spaces that are confined/enclosed, crowded or involve close contact.

#1



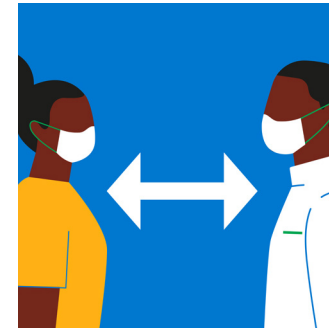
Keep physical interactions with others to a minimum (and don't forget to wear your mask!)

#2



Avoid physical contact, including hugs and handshakes

#3



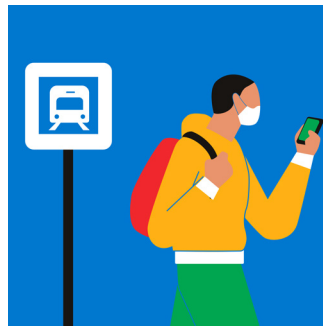
Keep two metres' distance from athletes and at least one metre from others, including in operational spaces

#4



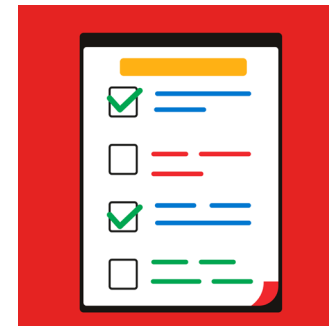
Avoid enclosed spaces and crowds where possible

#5



Use dedicated Games vehicles. Do not use public transport unless it is the only option to reach certain locations such as remote venues

#6

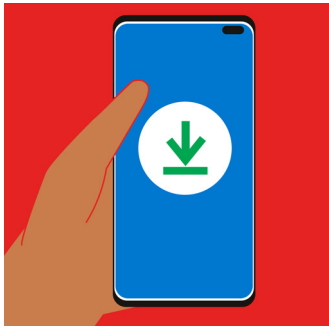


Only carry out the activities submitted in your Activity Plan, at places on the list of permitted destinations

# TEST, TRACE AND ISOLATE

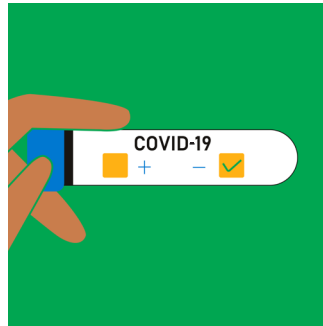
To stop the spread of COVID-19, it is vital to break the chain of human-to-human transmission. That is why it is important to have stricter protocols to identify who has the COVID-19 virus as early as possible, through testing; to understand who the virus might have been passed to, through contact tracing; and to use isolation and quarantining to stop the virus from spreading further.

#1



Download health reporting application 'Online Check-in and Health report App' (OCHA), and Japan's smartphone Contact Confirming Application (COCOA) and familiarise yourself with any other technology solutions which may be used to support COVID-19 countermeasures

#2



Get tested and provide proof of negative results before you depart for the Games. You will be tested again when you arrive at the airport in Japan

#3



Have regular screening tests for COVID-19 during the Games, as required for your role

#4



Get a test if you experience any symptoms or are told to by the Japanese health authorities. If your test is positive, you will need to isolate

## Who is a close contact?

Close contacts are those who have prolonged contact (for 15 minutes or more) with a person who has a confirmed positive COVID-19 test, within one metre, without wearing a face mask. This is particularly applicable when such contact happens in enclosed spaces such as hotel rooms or vehicles.

Close contact cases will be confirmed by the Japanese health authorities, based on information provided by you, your organisation and Tokyo 2020.



# THINK HYGIENE

COVID-19 can live on everyday surfaces through droplets exhaled by an infected person. If we touch those objects with our hands and then touch our eyes, nose or mouth, we run the risk of becoming infected. That is why we must not forget the basics of good hygiene – regularly and thoroughly cleaning our hands, disinfecting surfaces, avoiding touching our face, and wearing a face mask at all times. Please practise thorough hygiene measures as outlined below throughout your stay in Japan.

#1



Wear a face mask  
at all times

#2



Wash your hands regularly  
and use hand sanitiser  
where available

#3



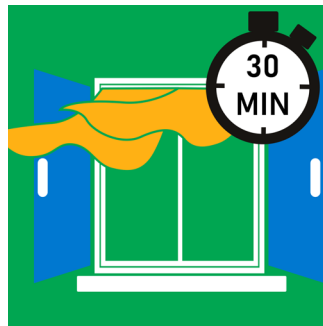
Support athletes by  
clapping instead of  
singing or chanting

#4



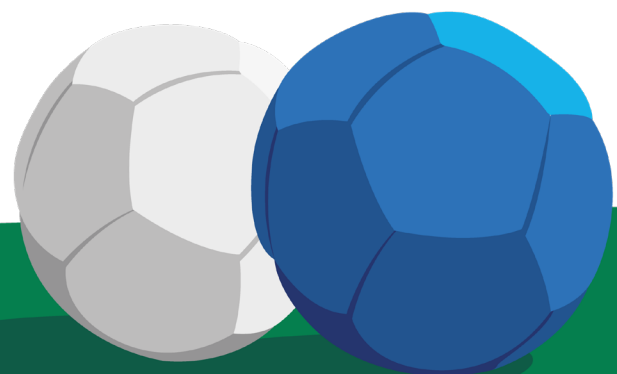
Avoid using shared  
items where possible,  
or disinfect them

#5



Ventilate rooms  
and common spaces  
every 30 minutes

# YOUR JOURNEY



# INTRODUCTION

The Playbooks are the basis of our game plan to ensure all Olympic and Paralympic Games participants and the people of Japan stay safe and healthy this summer. They have been developed jointly by Tokyo 2020, the IOC and the IPC in close collaboration with the Government of Japan and the Tokyo Metropolitan Government (TMG). They are also based on the extensive work of the All Partners Task Force and collaborations with scientific experts and organisations from across the world.

This Playbook sets out the responsibilities of athletes and team officials, and should be considered alongside wider information received from your National Olympic Committee (NOC)/National Paralympic Committee (NPC) (for example the Athletes and Team Officials Guide, Team Leaders Guide, Sport Entries Manuals, Period of Stay Guidelines, etc.) They will be regularly uploaded and updated as necessary between now and the Games.

The rules apply in the same way to every athlete and official, regardless of your sport or where you are living – just as they apply to all other Games participants.

Please take time to understand the plans, the steps you must take and the rules you must follow. It's crucial that you take personal responsibility for your part in the plan: you play a critical role in the delivery of a safe Games. As athletes and team officials, you will set the standard.

## COVID-19 Liaison Officers (CLOs)

All CLOs have been appointed. Your CLO should have introduced themselves to you as they will be responsible for helping you complete all the necessary documentation before you travel to Japan. Your CLO will be in contact with you regularly using your organisation's standard communication channels; ask them if you have any questions or concerns about the Playbook. Your CLO is responsible for ensuring that you understand the contents of and the importance of complying with this Playbook.

The CLOs will be provided with detailed guidance and further information for their role and will work alongside the Tokyo Infectious Diseases Control Centre (IDCC) and the IOC/IPC COVID-19 Support Unit (ICSU).

It is requested that the CLO be on-site in Japan for the full duration of your delegation's stay.

## + COVID-19 support: IDCC and ICSU

- IDCC is coordinating the COVID-19 operations before, during and after the Games, acting as the information hub. They will manage decisions in the case of positive or inconclusive COVID-19 test results – for both those who are infected and confirmed close contacts
- ICSU is working alongside the IDCC, helping Tokyo 2020 and international Responsible Organisations (RO) operate in the context of COVID-19. ICSU will assist Tokyo 2020 to support CLOs and the Results Advisory Expert Group (RAEG) (see page 58), and resolve COVID-19 related matters as required, including alleged infringements of the Playbook. See pages 68-69 for more information

# INTRODUCTION

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## **Sport-specific countermeasures**

You can find an overview of the general principles that apply to sport countermeasures at the Games on page 50. Sport-specific countermeasures are detailed in the 'Athletes and Team Officials Guide', 'Team Leaders Guide' and 'Technical Officials Guide'.

## **When do the rules apply?**

As outlined in each section, rules apply in the 14 days before you travel, during your journey, throughout your time in Japan and until your arrival at home – including wearing a face mask at all times, washing your hands and using hand sanitiser regularly.

This Playbook describes the measures for entry to Japan from 1 July. Those entering Japan with a Pre-Valid Card (PVC) must comply with the Government of Japan measures required at the time. A PVC is a valid entry document, in conjunction with the other documents listed in this Playbook. See 'Before you travel', page 13.

The Playbook measures will be implemented progressively as we get closer to the Games; your NOC/NPC will be provided with details of the dates.

## **Rules are subject to change**

This Playbook is written under the current understanding of the IOC, IPC and Tokyo 2020, based on the current measures and requirements in force in Japan and the foreseen situation at the time of the Olympic and Paralympic Games.

⊕ Changes may need to be made to countermeasures in the future, in collaboration with the Government of Japan and the TMG, to ensure any other evolution of conditions and regulations in Japan are fully taken into account.

Border measures may be strengthened upon entry to Japan in relation to the handling of COVID-19 variants of concern. The Government of Japan may implement additional restrictions, for Games participants from designated countries. Please work with your CLO to keep up to date with the latest information.

# BEFORE YOU TRAVEL

## ⚠ Read this Playbook thoroughly

Before you travel, make sure that you have understood the Playbook and the importance of fully complying with the rules contained within. See 'Compliance and consequences,' page 68.

- **Support from your CLO before you travel**

- Your CLO is responsible for ensuring that you comply with the Playbook
- They'll help you if you have problems downloading or installing required smartphone apps
- They'll submit your Activity Plan to Tokyo 2020 and supply you with the 'Written Pledge' if needed
- They'll help you prepare a list of regular contacts for your time in Japan
- If you test positive for COVID-19 before your departure, inform your CLO immediately
- If you have any questions or concerns about any of the measures, now is the time to ask!



# BEFORE YOU TRAVEL

Your journey does not begin at the airport. Ensure you take time to read and understand this version of the Playbook thoroughly. If you have any questions, contact your NOC/NPC or CLO well in advance before the Games.

The rules related to entry to Japan are in accordance with Japanese authorities' requirements. They apply from 14 days before your travel and throughout your journey to Japan; it's important to adopt the right mindset in this period.

Further changes may be made to procedures for entry into Japan in collaboration with the Government of Japan, based on the latest situation.

- **You will be required to have medical treatment and repatriation insurance (including cover for COVID-19) covering the entire period of your stay in Japan**
  - For athletes and team officials, Tokyo 2020 will provide this insurance, only for the period between Village pre-opening and closing dates (Olympic Village: July 7 – August 11, Paralympic Village: August 15 – September 8). Please note that this insurance only covers costs incurred in Japan
  - As per standard Games practice, NOCs/NPCs should source their own insurance for members of their delegations outside these dates
- ⊕ **Enter your flight information into the 'Arrivals and Departures Information System' (ADS)**
  - If you're unable to obtain seats on preferred flights to Japan, please submit desired flight details through ADS as a request. Tokyo 2020 will use this information to work with the Government of Japan and airlines to secure additional seats where possible
  - If there are changes to any of your planned flights, enter your updated flight information in ADS immediately
- **If you are attending a pre-Games Training Camp in Japan or a post-Games Host Town exchange programme:**
  - Read and understand the Host Town's Reception Manual, which will outline further local measures
    - Your NOC/NPC must confirm its compliance to these measures at least one month before departure
  - In principle, your destinations will be limited to your accommodation, training facilities and exchange programme locations. Public transport cannot be used unless it is the only option to reach certain locations, such as remote venues
  - NOCs/NPCs are required to secure agreements with facility owners and the municipality in charge of accepting athletes to hold a pre-Games Training Camp or a Host Town exchange programme

# BEFORE YOU TRAVEL

## + You are strongly encouraged to stay in official accommodation provided by Tokyo 2020

- Self-arranged accommodation facilities will need to be certified by Tokyo 2020 to ensure that they comply with the accommodation guidelines, which stipulate the requirements for COVID-19 countermeasures and movement restrictions. Tokyo 2020 will work with respective local municipalities/health authorities to obtain their understanding and cooperation
- Confirm with your CLO that your accommodation is approved/certified by Tokyo 2020 before including it in your Activity Plan
- In principle, private lodgings, private homes and accommodation facilities used by a very limited number of stakeholders cannot be recognised as accommodation facilities meeting the requirements, unless certified by Tokyo 2020. It would be difficult to thoroughly avoid contact with residents of Japan and/or those from overseas who have been in Japan for more than 14 days at these facilities

- If you are required to change accommodation that you have already booked in order to comply with the guidelines, Tokyo 2020 will find suitable new accommodation for you
  - In principle, the new accommodation will be provided at reasonable rates. All parties will discuss in good faith to find the best possible solution from an operational and financial standpoint
  - Accommodation facilities will be supervised on a regular basis to ensure the locations and guests follow the accommodation guidelines and meet the requirements of COVID-19 countermeasures and movement restrictions

## • Monitor your health daily for the 14 days before arrival in Japan

- Take your temperature daily
- Proactively monitor your personal health for any other COVID-19 symptoms. [See WHO guidelines on COVID-19 symptoms](#)

## • If you experience any symptoms of COVID-19 in the 14 days before arrival

- Do not travel to Japan
- Consult with a medical professional for next steps
- Inform your CLO

## • Make sure you have a Pre-Valid Card (PVC), which will be validated to become your Olympic Identity and Accreditation Card (OIAC)/Paralympic Identity and Accreditation Card (PIAC)

- In the exceptional case that your PVC has not arrived, five days before your departure, contact the Tokyo 2020 PVC Support Desk via your CLO. They will obtain an Invitation letter for you to use for entry. Bring the Invitation letter in addition to all the necessary documents when you enter Japan.

# TEST, TRACE AND ISOLATE

- **Complete an Activity Plan\***

- Work with your CLO to finalise your planned and possible destinations
- They will submit your plan to Tokyo 2020 for approval by the Japanese authorities
- It will be very difficult to request changes once approved, so it is important to be as comprehensive as possible when submitting
- If your date of entry changes due to unavoidable circumstances, such as change of flight, immediately contact your CLO to ensure the updated information is reflected in the Activity Plan

\*More information on the Activity Plan template and details of timing for submitting the plan have been communicated to your NOC/NPC

- **Your Activity Plan must include:**

- Personal information (name, registration number of accreditation card, flight number, date of entry to Japan, arrival airport in Japan, country of departure, planned date of departure, sex, date of birth, nationality, passport number, NOC/NPC etc.)
- Accommodation address
- All planned and possible destinations – restricted to official Games venues and limited additional locations, as defined by the list of permitted destinations
- If you must use public transport (air and bullet trains): date, time and reason

- **Make sure you know the latest information on COVID-19 testing and certificates needed by your airline, for any transit countries and for entry into Japan. [See advice of the Government of Japan](#)**



# TEST, TRACE AND ISOLATE

- **If you are arriving in Japan from 1 July onwards, take two COVID-19 tests on two separate days within 96 hours of the departure of your flight to Japan** (first international flight if you are on an indirect route). At least one of the two tests must be taken within 72 hours of departure
  - Tests must use one of the methods listed on the [‘Certificate of Testing for COVID-19’](#) designated by the Japanese authorities
  - Currently, approved test types include a Nucleic Acid Amplification Test (real time RT-PCR, LAMP, TMA, TRC, Smart Amp, NEAR), Next Generation Sequence and Quantitative Antigen Test\* (CLEIA)
  - A list of approved testing providers will be provided to your CLO separately. If the list does not include a convenient provider, your CLO can liaise with Tokyo 2020 to add providers to the list
- **Obtain negative COVID-19 test results certificates.** To comply with the requirements of the Government of Japan, please use their [designated certificate format](#), or one which includes the necessary information, as follows:
  - Date of issue, name, passport number, nationality, date of birth, sex, sample type, testing method, test result, test result date, specimen collection date and time, name and address of medical institution, doctor’s signature
  - ⊕ – If using a standard certificate from an approved testing provider and some of the required information is not on the certificate – for example, if it doesn’t include a doctor’s signature – it can still be accepted. Check with your CLO; if necessary, they will contact the Japanese embassy or consulate in your country to confirm options and whether enough information has been provided

\*Not a qualitative antigen test

- ⊕ **Inform your CLO that you have both negative COVID-19 test certificates**

## What negative test certificates are needed for

- Bring both your negative test certificates with you to Japan
- Certification from a test taken within 72 hours of departure will be needed at check-in/to board your flight, without it you will not be allowed to fly. You will also need to show it to the Quarantine Officer and/or at immigration control when you arrive in Japan
  - This can either be as a hard copy or showing a PDF of it uploaded to OCHA on your phone
- Certificates may also be used during the Games to support decisions in the instance of positive COVID-19 cases and potential close contacts

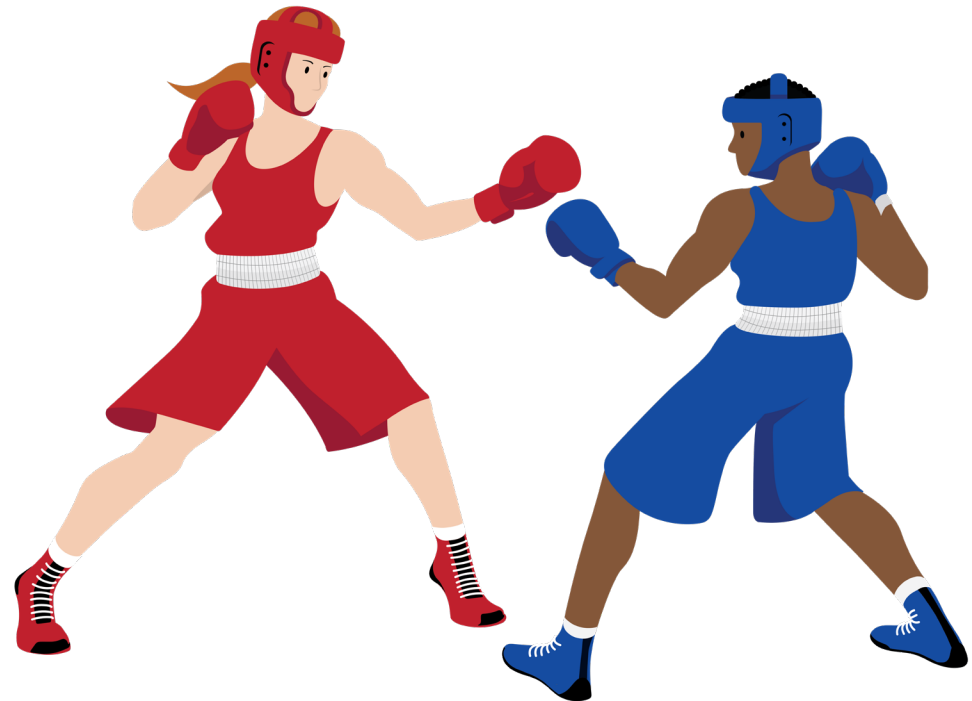
# TEST, TRACE AND ISOLATE

- **If a COVID-19 test is positive:**
  - Immediately begin self-isolation in line with local rules
  - Contact your CLO, who will record your symptoms, test results and close contacts, as well as inform Tokyo 2020 and agree on next steps
- **Download and install the Online Check-in and Health report App (OCHA)** – scheduled to be released at the end of June
  - If arriving in Japan from 1 July onwards, enter all necessary information onto OCHA before departure, including a certificate of a negative COVID-19 test taken within 72 hours of departure (PDF only)
  - You will need to show a specific OCHA screen at check in/boarding and to the Japanese quarantine authorities on arrival. Without this, you will not be able to board or enter Japan
- **Download and install the Contact Confirming App (COCOA)**
- **Inform your CLO once you have installed the apps and entered all necessary information.** If you have any problems, ask them
  - If your phone does not support OCHA, immediately contact your CLO. Your CLO will send you the 'Written Pledge' separately and arrange for you to rent a smartphone at the airport. Your NOC/NPC will be given more details when confirmed. See 'Smartphone applications', page 62
- ⊕ **Bring any relevant medical information with you to the Games to help assess potential complex COVID-19 cases** if you test positive during screening testing or are a confirmed close contact, such as:
  - Vaccination status (number of doses, date of vaccination[s] and vaccine type/brand)
  - Prior history of COVID-19 tests (test result, date of test and test type: PCR/antigen/other)
  - Presence of antibodies (date of antibody test, result, testing platform for information on viral target, titre/quantitative result, if applicable)
- Relevant medical history, including any known risk factor for severe COVID-19 ([for example, WHO list of non-communicable diseases](#)) that may impact prioritisation for re-testing and/or re-testing requirements, if identified as a potential close contact

# TEST, TRACE AND ISOLATE

- **If you enter Japan before 1 July**

- Only one test taken within 72 hours of departure is needed
- Your CLO will give you the 'Written Pledge'; you will need to show this at Japanese immigration
  - The 'Written Pledge' is a document required by the Government of Japan. Signed by Tokyo 2020, it states that they take responsibility for your visit and will ensure you comply with the Playbook rules. Your signature is not needed on this document
- Fill in the Japanese authorities' ['Questionnaire web'](#)
  - Details required include accommodation in Japan, contact information and results of health monitoring for the 14 days before departure
  - When you submit the form, you will be given a QR code. Either take a screen shot or print it out, ready to show at Japanese immigration
- Please note, OCHA will replace the 'Written Pledge' and 'Questionnaire web' once it is available





# SOCIAL

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- **Keep your physical contact with other people to a minimum** during the 14 days before you travel to Japan
- **Prepare a list of the people you will spend time with regularly** while in Japan (format to be agreed with your CLO), for example, your roommate, coach, physiotherapist and immediate members of your team
  - Share the list with your CLO, who will use it to help with contact tracing if required

# THINK HYGIENE

- **Follow good hygiene practice** – including washing your hands regularly or using hand sanitiser, and always wearing a face mask
- **Make sure you have access to enough masks to last throughout your stay in Japan.** Your NOC/NPC is responsible for providing you with masks. Please check with your CLO to ensure you have access to them for the duration of the Games
  - Follow WHO recommendations on mask wearing
  - You are recommended to use non-fabric masks where possible. If using fabric masks, ensure that they can be washed in high temperatures regularly, with at least two but ideally three layers:
    - Inner layer of absorbent material, such as cotton
    - Middle layer of non-woven material, such as polypropylene
    - Outer layer of non-absorbent material, such as polyester or polyester blend
  - Check the manufacturer’s recommendations and health certification of the product
- **Note:**
  - You will need to replace your masks as soon as they become damp and wash them once a day. You may use more masks than usual in hot and humid weather
  - Please also be aware of guidelines regarding 'Authorised Identifications' related to face mask branding. [See WHO guidance on wearing a mask](#)



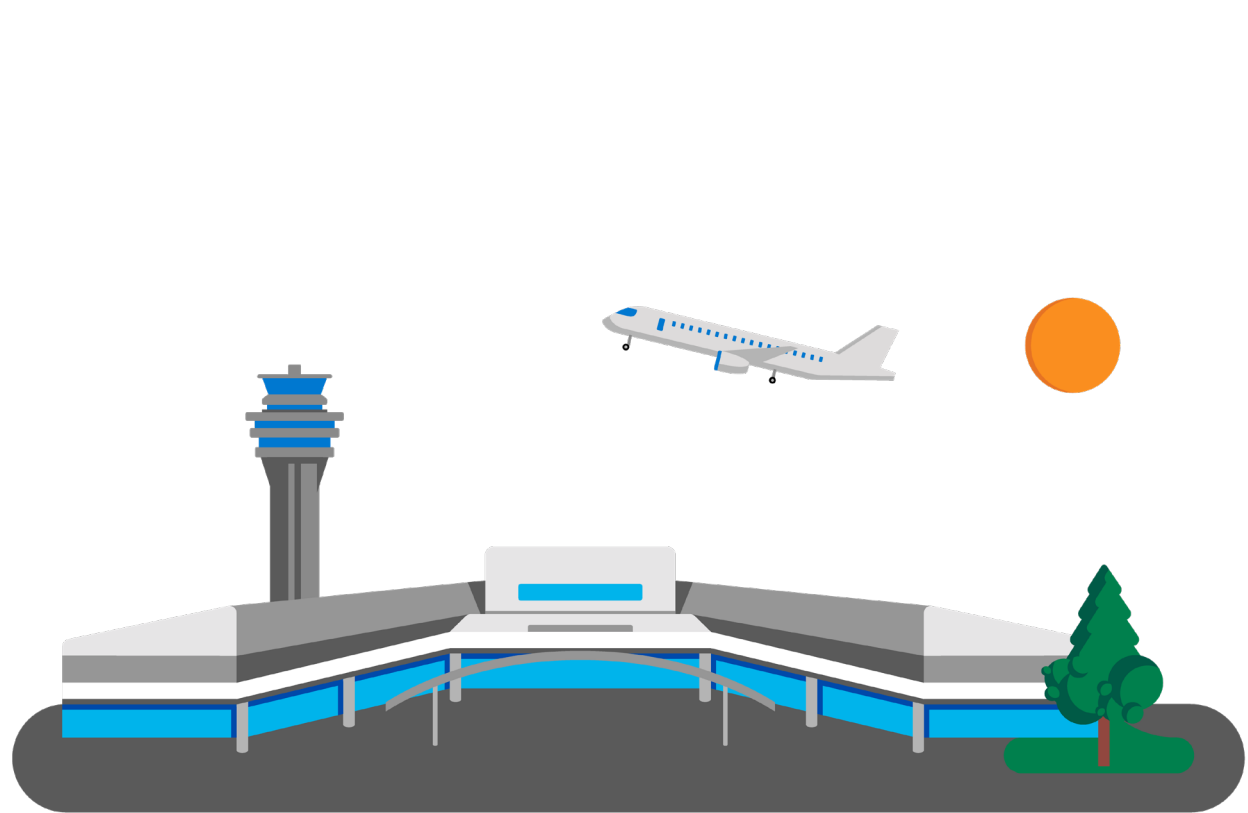
# ENTERING JAPAN

When you arrive, you must observe the instructions of the Japanese authorities and the following protocols at the airport and for your onward journey.

Physical distancing and good hygiene measures must be followed throughout your time in Japan.

Further changes may be made to procedures for entry into Japan in collaboration with the Government of Japan, based on the latest situation.

- **Support from your CLO when entering Japan**
  - If you test positive for COVID-19 on arrival or experience any symptoms, immediately inform your CLO by phone



# TEST, TRACE AND ISOLATE

## On arrival at the airport\*

- **Activate the COCOA and OCHA apps** and turn on Bluetooth; prepare a specific screen of OCHA to present to the Quarantine Officer
  - Turn on location information services and location history on your smartphone, which may be needed for contact tracing or activity tracking/tracing. Japanese authorities will be checking the apps are downloaded, showing a specific screen and location tracking functionalities are activated during your arrival process. For details, see 'Smartphone applications', page 62
- **Show the Quarantine Officer a specific screen of OCHA on your phone**
  - Please note that only having downloaded OCHA is not sufficient
- ⊕ **Take a quantitative saliva antigen COVID-19 test on arrival**
  - Your results will be processed while you go through immigration and collect your luggage
  - Do not eat, drink, smoke, brush your teeth or use mouthwash within 30 minutes of arrival and your test, to avoid inaccuracy in the results
- **Be ready to show:**
  - Your PVC (OIAC/PIAC), along with your passport or other travel certificate associated with your PVC
  - Negative COVID-19 test results from a test taken within 72 hours of departure (hard copy or via OCHA); without this you will not be allowed to enter Japan
  - **If arriving before 1 July:**
    - 'Written Pledge' by Tokyo 2020 (hard copy). Without this you will be required to quarantine for 14 days
    - 'Questionnaire Web' QR Code (hard copy or screen shot)
  - **If arriving from 1 July onwards:**
    - Specific screen of OCHA
    - Any additional documents filled out on the airplane and/or at airport
- **Wait in the airport for your test results**
  - **If your results are negative**, go straight to your transport as directed
  - **If your test results are positive**, you will be taken by dedicated transport to the COVID-19 Clinic at the Olympic and Paralympic Village for a confirmatory nasopharyngeal PCR test
  - **If your PCR test results are confirmed positive** you must isolate or receive medical treatment in hospital, in accordance with the instructions of the Japanese health authorities.
    - Immediately inform your CLO by phone; they will consult with Tokyo 2020, or with Host Town authorities if you are at a pre-Games training camp

For more information on isolation, see 'At the Games – Test, trace and isolate', page 30

\*Please note, the sequence at the airport may change during peak arrival periods

# TEST, TRACE AND ISOLATE

- **If you experience any symptoms of COVID-19**
  - Immediately inform your CLO by phone; they will consult with Tokyo 2020, or with Host Town authorities if you are at a pre-Games training camp.  
[See WHO guidelines on COVID-19 symptoms](#)
- **Quarantining on arrival and for the first three days.** You must quarantine at your accommodation on arrival (the day of arrival is considered day 0) and for the next three days
  - However, as athletes and officials, you will have permission to perform your Games-related activities during these three days, if:
    - You test negative for COVID-19 every day; and
    - You operate under a higher level of supervision by Tokyo 2020, which may involve use of GPS data (subject to your consent) or direct supervision where necessary, to confirm your movements
  - Your other option is to be quarantined at your accommodation on arrival and for the next 14 days
- **If you are attending a Pre-Games Training Camp,** testing implemented by Host Towns is expected to be daily. You will be tested for COVID-19 on arrival at the Olympic and Paralympic Village. The same rules apply to Satellite Villages and other athlete accommodation



# SOCIAL

- **Follow the instructions of Tokyo 2020 and your NOC/NPC**, and move as quickly as possible through the airport
  - Do not stop to visit any shops or services, other than the Accreditation Validation Counter
  - Use the Games-specific lanes provided at official airports to minimise contact with others
  
- **When you arrive at the Olympic and Paralympic Village** (or Satellite Village/ other athlete accommodation)
  - Follow the guidance of your NOC/NPC throughout your stay
  - 'Guidelines on the Olympic Village Period of Stay' and 'Guidelines on the Paralympic Village Period of Stay' are available to NOCs/ NPCs on Tokyo 2020 Connect
  
- **Use only dedicated Games vehicles** – do not use public transport unless it is the only way to reach remote Games venues. See 'At the Games – Getting around', page 35
  
- Spend time only with the people identified on the list of regular contacts you provided to your CLO





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# PARALYMPIC CONSIDERATIONS

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If you use a wheelchair or other mobility device that may be handled by another person under certain circumstances (for example, airline staff during travel), regularly disinfect the relevant surfaces with sanitising wipes.

# RESIDENTS OF JAPAN

## Before the Games

- For those living in Japan\*, continue to follow countermeasures already in place
- 14 days prior to your arrival at the Olympic and Paralympic Village\*\* or participation in Games events including official training, additional countermeasures will apply
  - Download the COCOA and OCHA apps. OCHA is scheduled to be released at the end of June. See 'Smartphone applications', page 62
  - Monitor your health. Health monitoring protocols for residents of Japan will be provided separately
  - Minimise your physical contact with others
  - Adhere to countermeasures on public transport
  - Take a COVID-19 test 72 hours before you arrive at the Olympic and Paralympic Village or participate in the Games events, including official training

\*This also applies to Games participants with a pre-Games role who have been in Japan for more than 14 days

\*\*\*Guidelines on the Olympic Village Period of Stay' and 'Guidelines on the Paralympic Village Period of Stay' are available for your NOC/NPC for more information

## During the Games

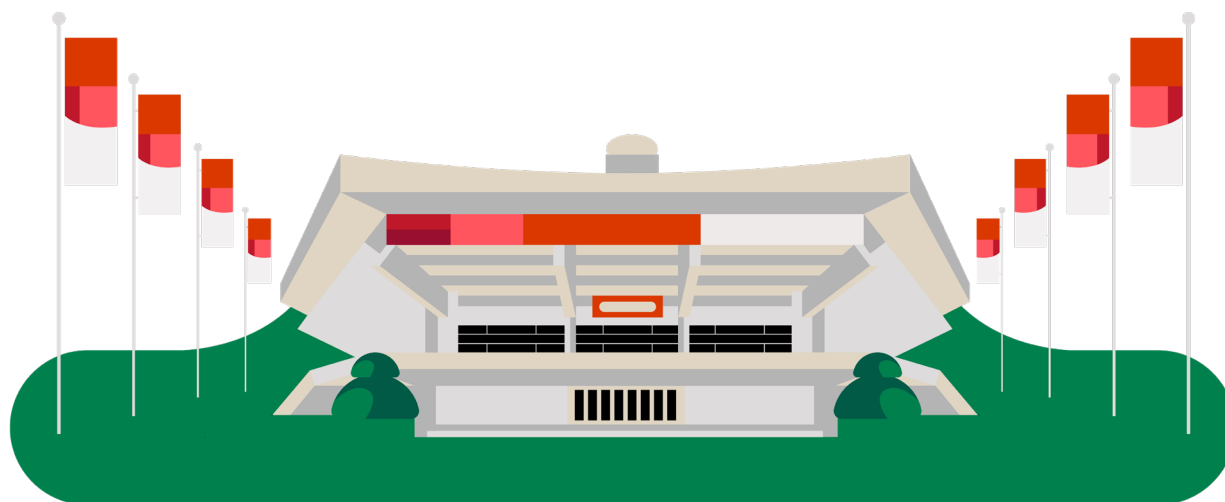
- Follow the rules described in 'At the Games', pages 28-38

# AT THE GAMES

Physical distancing and good hygiene measures must be followed throughout your time in Japan, for your own health and safety, and that of all Games participants and the people of Japan. These measures are laid out below and summarised in the principles on pages 5-9. They will be monitored by Tokyo 2020 to ensure compliance.

- **Support from your CLO at the Games**

- Your CLO can help you upload daily health monitoring results
- Your CLO will help ensure you follow the correct procedures for daily testing. They will inform you if the results of a screening test are unclear or positive
- If you have a confirmed positive test or experience any symptoms of COVID-19, immediately inform your CLO, who will take you through the next steps
- If you're unclear about any of the rules, ask your CLO





# AT THE GAMES

To enable physical distancing, overall accreditation numbers have been reduced, venue operational plans adapted and access to venues restricted to what is strictly required for operational reasons.

In accordance with the Japanese authorities' requirements, you are responsible for proactively monitoring and reporting your personal health every day via OCHA. Information on health monitoring for residents of Japan will be provided separately.

The comprehensive screening testing regime in place is based on science and expert advice. Testing will be a crucial part of minimising transmission: used for general screening and for those identified as a close contact of a positive case; as well as for diagnosis for those experiencing symptoms of COVID-19.

Further changes may be made in collaboration with the Government of Japan and the TMG, based on the latest situation.

# TEST, TRACE AND ISOLATE

- **Proactively monitor your personal health every day** (body temperature and any other COVID-19 symptoms) and report the results on OCHA. For more information, see 'Smartphone applications', page 62
- ⊕ **You will not need a temperature check before entering a Games venue**, as you will be monitoring your health and in principle getting tested for COVID-19 daily
- **Your temperature will be checked before entry to the Olympic and Paralympic Village**
  - If you record a temperature of 37.5°C or higher, after a short break your temperature will be taken again
  - If you still record a temperature of 37.5°C or higher, go to the COVID-19 clinic in the Village for a consultation and inform your CLO
  - Temperature checks will also take place before entry to Satellite Villages and Cycling accommodation



# TEST, TRACE AND ISOLATE

## • Screening testing process

- In addition to tests taken before departure and on arrival in Japan, you will be tested daily to minimise the risk of undetected positive cases that could transmit the virus
- Your CLO will provide you with detailed information on screening testing, including the time and location for providing and submitting your samples. It is important that you understand this information and comply with the required timings
- Athletes and team officials (who are accompanying athletes) staying in private accommodation must follow the same procedure as those staying in the Village
- If you are attending a pre-Games training camp in Japan or a pre-Games Host Town exchange programme, in principle you will be also tested every day

## + Collecting your saliva sample

- Your CLO will give you saliva containers which have a barcode assigned to identify the samples as yours
- At the designated time, provide your saliva sample under the supervision of your CLO, Deputy CLO, CLO Assistants or one of your peers

- Do not eat, drink, smoke, brush your teeth or use mouthwash within 30 minutes of providing your saliva sample
- Your CLO will submit your sample at a designated location and time agreed with Tokyo 2020 (09:00 or 18:00)
- Sample collection sites for CLOs will be set up in the Olympic and Paralympic Village, Satellite Villages, selected other accommodation managed by Tokyo 2020 and selected competition venues (list will be provided by Tokyo 2020)
- Samples will be transferred to a laboratory for testing. The initial test will be quantitative saliva antigen. If the results of the first test are unclear or positive, a saliva PCR test will be conducted from the same sample of saliva

## + Getting the results

- You will be given a deadline by which your test results will be processed, which will depend on the time of day the test is taken
- The processing time is expected to be 12 hours and the result will be known at a designated time (06:00 and 21:00)

- If you do not receive a notification from your CLO by the designated time, your result was negative
- If the results of the saliva PCR test are also unclear or positive, your CLO will see a notification and inform you
- If you are informed by your CLO, immediately go to the COVID-19 Clinic in the Village, maintaining physical distance from others, to take a follow-up nasopharyngeal PCR test. Wait there for your result (three to five hours)

## • Results Advisory Expert Group

- The Results Advisory Expert Group (RAEG) are developing the protocols for interpreting the results of screening tests
- This group may be called upon for analysis of complex cases
- RAEG may also provide expert advice to support the IDCC
- RAEG will provide input in complex cases, including management of close contacts

# TEST, TRACE AND ISOLATE

- **If you develop symptoms of COVID-19 during your stay**
  - Contact your CLO immediately for further instructions. [See WHO Symptom Guidance](#)
  - You will be taken to a designated medical care facility and tested for COVID-19. Wait for the results in the designated area
  - If you are at a Games venue, proceed immediately to the medical station of the venue for a medical examination. There will be an isolation space located close to the medical station where you will be temporarily isolated. If necessary, you will be transported to a Games-designated hospital
- **If you have a confirmed positive test for COVID-19 during the Games**
  - Immediately begin isolating and inform your CLO
    - You will either be required to continue isolating or be hospitalised. You will not be allowed to compete/continue your role
  - + - In principle, you will be required to stay at an isolation facility. It will be a general business hotel. A dedicated vehicle will be organised to take you there
    - A solution will be in place for those with accessibility requirements
    - There will be personnel at the facility throughout the day who will monitor your health. Consult with them if you have any concerns
    - Meals will be provided three times a day
    - Free WiFi will be available and you will be able to keep in touch with your CLO and team
    - Your team will be allowed to bring you things. However raw food, alcohol, cigarettes and dangerous objects etc. are prohibited. Smoking and drinking alcohol during your recuperation period will be strictly prohibited
    - You will not be allowed to go outside the hotel
    - The location and length of your isolation period will be determined by the Japanese health authorities, depending on the severity and symptoms of your infection
    - You will be discharged in accordance with the discharge guidelines in Japan
- **CLO response**
  - Your CLO and Tokyo 2020 will work with you to confirm your activities and places you visited, from the two days before your symptoms appeared to when you were tested and started isolating. They will help identify close contacts in that period
  - They will consult with the Japanese health authorities (including the local municipalities' health authorities) and Tokyo 2020 to determine further measures, such as disinfection of specific areas



# TEST, TRACE AND ISOLATE

- **If you are a close contact of someone with a confirmed positive test**

- Close contacts are those who have prolonged contact (for 15 minutes or more) with a person who has a confirmed positive COVID-19 test, within one metre, without wearing a face mask, from the two days before the person's symptoms appeared to when they were tested and started isolating. This is particularly applicable when such contact happens in enclosed spaces, such as hotel rooms or vehicles
- Close contact cases will be confirmed by the Japanese health authorities based on information provided by you, your organisation and Tokyo 2020
- The decision on applicable measures will be made on a case-by-case basis and will take into consideration the likelihood of you spreading the virus

To be allowed to compete and/or continue your role, you will need:

- A negative daily nasopharyngeal PCR test result, for a period to be decided by the RAEG
- A positive assessment of your medical situation by the RAEG, which may take into account medical history, confirmed by the Japanese health authorities
- Agreement from your IF
- If you are allowed to compete, enhanced countermeasures may be required, including further minimising contact with others, moving to a private room, eating meals alone, using dedicated vehicles, or separation during training and at your competition venue

# SOCIAL

- **Limit your contact with other people as much as possible**
  - Only spend time with the people identified on the list of regular contacts you gave to your CLO. Update the list if necessary
- **Keep a distance of two metres from others**
  - There may be times when the distance between athletes and others is less than two metres, for example on the Field of Play (FOP) and in preparation areas. Tokyo 2020, IOC/IPC and the IFs will implement the necessary countermeasures
- **Keep physical interactions with others to a minimum.** Avoid unnecessary forms of contact such as hugs, high-fives and handshakes
- **Avoid enclosed spaces and crowds wherever possible**
  - Avoid staying an unnecessarily long time in a space. Refrain from talking in constrained areas such as elevators
- **Eat meals keeping two metres away from others** unless instructed otherwise, or eat by yourself, keeping contacts to a minimum. See 'Eating at the Olympic and Paralympic Village,' page 56
- **Olympic and Paralympic Village access** is restricted as follows:
  - Members of the NOC/NPC delegation will be granted access, dependent on accreditation privileges
  - Access will only be allowed for those with operational reasons, in agreement with Tokyo 2020 and the IOC/IPC
- Anti-doping procedures will operate in accordance with international standards, health and safety measures, and WADA guidelines, under the management of the International Testing Agency for the Olympic Games and the IPC for the Paralympic Games

# SOCIAL

## Where you can go, what you can do

- You will not have access to ticketed spectator areas of venues. Seating in accredited areas such as Same Discipline Athlete (SDA) seating is allowed
  - In the SDA seats, wear a mask and avoid shouting, cheering and singing – find other ways to show support or celebrate during competition, such as clapping
- **Follow only the activities you have outlined in your Activity Plan**
  - You must only leave your accommodation to go to official Games venues and limited additional locations that you have outlined in your Activity Plan, as defined by the list of permitted destinations. Permitted destinations are those that are critical for the Games and will have COVID-19 countermeasures in place
  - Minimise contact that is within one metre\* with Games participants who have been in Japan for more than 14 days, and with residents of Japan
  - Wear a face mask at all times

- You must not use public transport
- You must not walk around the city and visit tourist areas, shops, restaurants or bars, gyms, etc.

\*Two metres for athletes

## Getting around

- **You must not use public transport.** If your accreditation gives you access to dedicated Games vehicles (TA service), use these when travelling to permitted destinations
- ⊕ - If you do not have access to dedicated Games vehicles, or if any of your permitted destinations are not serviced by Games vehicles, use the Transport by Chartered Taxi (TCT) service
  - The TCT service is available from 17 June to 8 September
  - Tokyo 2020, to a certain limit, will bear the cost of journeys made from 9 July (when you would otherwise have free public transport), by providing vouchers for travel
  - Bookings are made through the TCT call centre

- Travel will only be allowed between places on the list of permitted destinations. For more information, see the TCT Service User's Guide
- All dedicated Games vehicles will operate following official Japanese hygiene protocols. They will have:
  - Mandatory face mask wearing, thorough hand sanitising and refraining from conversation
  - Measures to enable as much physical distancing as possible between passengers, depending on the vehicle
  - A partition between the driver's seat and passenger seats
  - Constant ventilation, through air conditioning
- If you have to travel by air or bullet train to a venue in a remote city, you may do so on a limited basis for operational reasons. Tokyo 2020 will provide information on available flights and bullet trains
  - Tokyo 2020 will manage reservations in collaboration with respective operators to ensure there is appropriate space between you and other passengers. You may be required to take a COVID-19 test the day before or on the day of boarding

# SOCIAL

- ④ **Self-arranged vehicles must comply with the relevant COVID-19 countermeasures at all times**
  - You can travel using a self-arranged vehicle strictly under the following conditions:
    - Vehicle rental procedures must be carried out by a participant who has been in Japan for at least 15 days or a Japanese resident, in order to avoid close contact with Japanese residents
    - Follow the same countermeasures as the Games vehicles provided by Tokyo 2020, see page 35
    - The person in charge of the relevant Tokyo 2020 department will accompany you inside the vehicle or follow the vehicle
      - If that is not possible, Tokyo 2020 requires a written pledge from the parties concerned and may track the stakeholders using GPS (subject to consent). More detailed guidance will be issued by 21 June to your NOC/NPC
- After the first 14 days, you are allowed to use self-arranged vehicles without having to apply any additional measures

## Places to eat

- If you are staying at the Village, eat there, at Games venues or at other permitted destinations
- Physical distancing and sanitary measures will need to be respected at all dining facilities within the Villages and venues. See 'Eating at the Olympic and Paralympic Village', page 56
- **If you are staying outside the Olympic and Paralympic Village**, as there is an increased risk of infection when eating meals with others, you should eat alone as much as possible and especially avoid eating meals with Games participants who have been in Japan for more than 14 days, and residents of Japan
  - You must only eat in one of the following places, where COVID-19 countermeasures are in place:
    - Dining facilities at Games venues (as the preferred option)
    - Your accommodation's restaurant
    - Your room, using room service or food delivery
  - Tokyo 2020 will require hotels to provide enhanced room service and grab and go options
- Additional rules may apply to your sport/role and at certain locations. See 'Sport countermeasures', page 50
- **Additional rules will apply for Opening and Closing Ceremonies.** These will be developed by Tokyo 2020 and the IOC/IPC
  - Victory Ceremonies with medal presentations will take place at the competition venues. Athletes and presenters will be required to wear a mask. Other specific information will be communicated closer to the Games

# THINK HYGIENE

- **Wear a face mask at all times**, except when training, competing, eating, drinking, sleeping or during interviews
  - During fitness training in the Olympic and Paralympic Village, for example at the fitness centre, you will be required to wear a face mask
- **If you feel you are at risk of heatstroke**, you may remove your mask when you are outside and able to keep two metres apart from others. [See WHO guidance on wearing a mask](#)
  - Clean your hands before putting on and after taking off your mask and avoid touching your eyes, nose and mouth. If possible, wash your hands with soap and warm water for at least 30 seconds. Otherwise use hand sanitiser
  - Replace masks as soon as they become damp and wash them daily
  - Face shields are not an acceptable alternative to a mask. They should only be used to prevent infection of the eye area. If you have a concern about the mask requirement due to a medical condition, please contact your CLO. See 'Paralympic considerations', page 38, for other exceptions for wearing a mask
- Wash your hands regularly and thoroughly for at least 30 seconds, ideally using soap and warm water. Otherwise use hand sanitiser
- Avoid shouting, cheering and singing – find other ways to show support or celebrate during competition, such as clapping
- Ventilate rooms regularly where possible – at least every 30 minutes and for a period of several minutes each time
- Avoid sharing items wherever possible. Always disinfect items that have been used previously by someone else
- After eating, use a sanitising wipe provided to clean your table and seating area
- Respect the rules displayed in venues and accommodation facilities, where enhanced cleaning protocols and hygiene countermeasures will be in place

# PARALYMPIC CONSIDERATIONS

- The restriction of keeping two metres' distance from others will be waived for those in need of additional support, who can receive assistance from another member of their immediate circle
  - Masks should be worn at all times when providing assistance to others
  - Once aid has been given, sanitise your hands and go back to maintaining a physical distance of at least two metres from others
  - You should still try to keep physical contact to a minimum when possible
- You may temporarily remove your mask if you are speaking or providing assistance to someone who relies on lip reading, clear sound and/or facial expressions to communicate. You should stay at a distance of minimum two metres and should put your mask back on as soon as possible
- If you use a wheelchair or other mobility device that may be handled by another person under certain circumstances (for example drivers), regularly disinfect the relevant surfaces with sanitising wipes
- Isolation facilities for Para athletes and team officials who test positive for COVID-19 but are asymptomatic (i.e. not requiring immediate hospitalisation) will be confirmed shortly. Accessibility requirements, as well as access for Para athletes and team officials who require additional support, are being considered and will be addressed
- For some sports (such as Para Cycling and Football 5-a-side), it will be critical for pilots and coaches to shout to communicate with vision impaired athletes during competition. In those specific circumstances, shouting will be permitted, whilst wearing a mask and respecting physical distancing

# LEAVING JAPAN

The length of your stay is to be minimised to reduce the risk of infection and help ensure a safe and successful Games.

You should continue to follow the Playbook and any instruction or requirement from the Japanese authorities – including hygiene and distancing rules – throughout your departure and until you reach your destination.

- **Support from your CLO when leaving Japan**
  - Your CLO can help confirm any COVID-19 requirements for international travel or entry into your destination country



# TEST, TRACE AND ISOLATE

- Follow the instructions of your NOC/NPC regarding your departure from the Olympic and Paralympic Village. Athletes and sport-specific team officials must depart no more than 48 hours after the completion of their competition or when they are eliminated (whichever is sooner). For details, see 'Guidelines on the Olympic Village Period of Stay' and 'Guidelines on the Paralympic Village Period of Stay'
- If you are attending a post-Games Host Town exchange programme, please consult with the municipality in charge of accepting athletes
- Make sure you know the latest entry requirements for your destination country, as well as any countries you will pass through in transit
  - Information on how to get a test certificate if required for international travel or entry to your destination will be available by the end of June
- Travel to the airport using designated Games vehicles
- When you arrive at your destination, follow local COVID-19 regulations, including any need to quarantine on arrival
- Continue to monitor your health and check your temperature for 14 days after leaving Japan (or, for residents of Japan, finishing your Games role). If you have any COVID-19 symptoms, inform your CLO



# PARALYMPIC CONSIDERATIONS

- Any Games participant staying in Tokyo and Japan after the close of the Olympic Games to participate in the Paralympic Games will have to continue following the rules and behaviours outlined in this Playbook
- You are not required to exit Japan and re-enter the country for the Paralympic Games, but you are allowed to do so



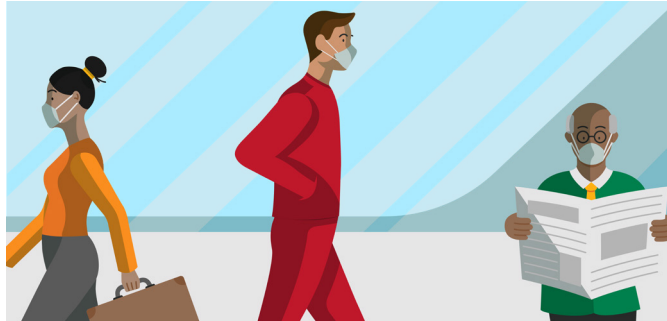
# FURTHER INFORMATION



# BEFORE YOU TRAVEL



This is Juan – a Spanish basketball player. He's due to travel to Japan on the afternoon of 19 July, to have a few days to acclimatise.



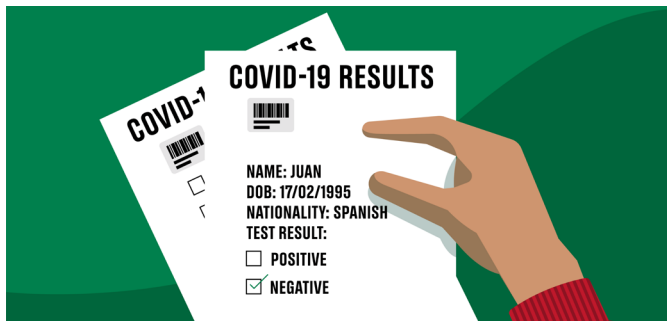
He has to get two COVID-19 tests done on two separate days within 96 hours of his departure. He's been really careful with who he's been seeing and is monitoring his health daily for the 14 days before his flight. He's confident that there will be nothing to worry about.



It's 17:00 on 15 July and Juan goes to get a COVID-19 test from an approved provider near his home. He'll check with the provider that the test certificate will have all the necessary information and will arrive in time.



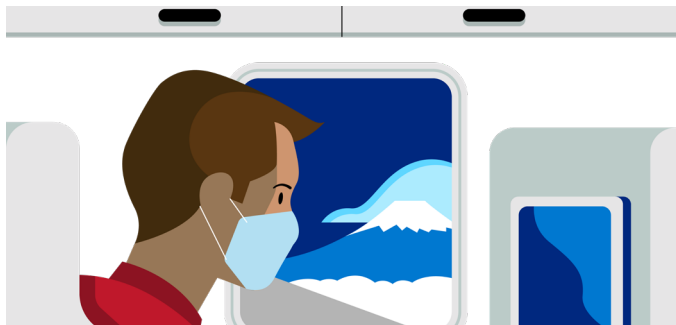
It's 10:00 on 17 July. His test came back negative\* yesterday, which is great news. He's now on his way to get another test, so he'll have two valid test certificates before he travels on 19 July.



It's 09:00 on 19 July. Both Juan's tests were negative. He's got the certificates and is getting ready for his flight this afternoon. He's charging his phone, installing the necessary apps (OCHA and COCOA) and putting all documents needed for arrival in Japan in his hand luggage. He's uploaded a PDF certificate from the negative test taken within 72 hours of his departure onto OCHA.

\*If your test is positive, begin self-isolation in line with local rules and contact your CLO immediately to discuss next steps.

# ENTERING JAPAN\*



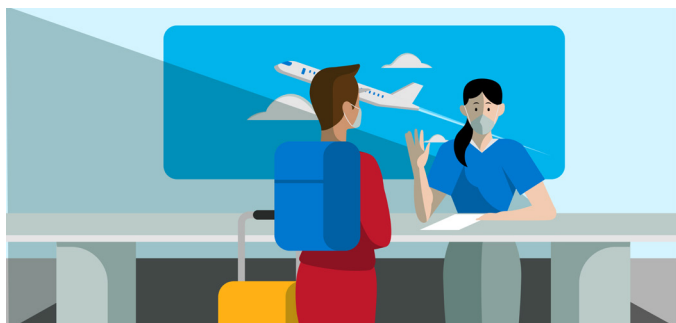
It's 10:00 on 20 July. Juan's just arrived at Haneda in Tokyo and is about to disembark the plane. He has all his documentation and his mobile phone is turned on and ready to show to Japanese authorities.



He has to show his COVID-19 documentation – including his negative test results and other necessary documents – to the Quarantine Officer as soon as he gets off the plane and goes for his COVID-19 test.



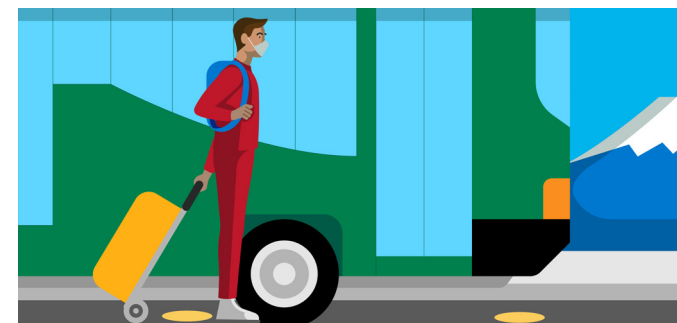
Juan has a COVID-19 test at the airport. His results will be processed while he goes through immigration and collects his bags and sports equipment.



He validates his PVC and goes to show his necessary documents at immigration. Then he'll get his bags and sports equipment and wait in the airport for his test results.



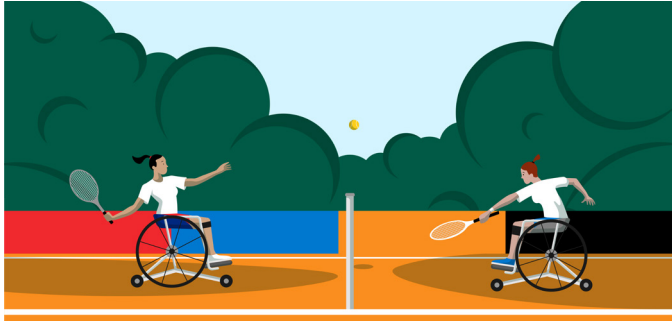
Juan's just been notified that his test was negative. All necessary documents are confirmed by the Quarantine Officer. He'll now move to the Olympic Village transport load zone.



Juan goes to board one of the TA buses (where physical distancing will be respected) to the Olympic Village, ready for his Games to begin.

\*Please note, the sequence at the airport may change during peak arrival periods.

# SCREENING TESTING



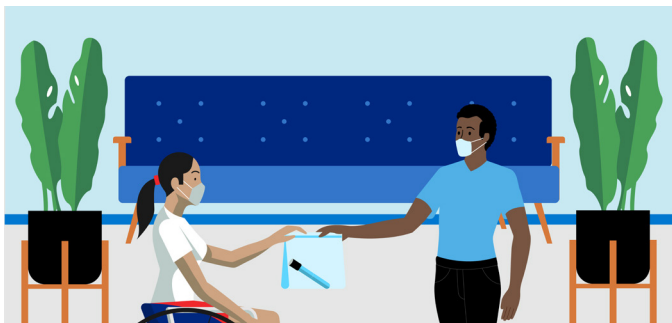
Meet Lauren – a wheelchair tennis player staying in the Paralympic Village.



It's the morning of 29 August. Lauren had early training this morning and now she's on her way back to her room where she will provide her daily saliva sample in a container provided to her by her CLO.



Lauren is providing a saliva sample that will be used for a quantitative saliva antigen test. As she needs to be supervised, she's asked her CLO assistant to be with her. The saliva container has a barcode assigned to identify the sample as hers. Her CLO has reminded her not to eat, drink, smoke, brush her teeth or use mouthwash within 30 minutes of her test, to avoid inaccuracy in the results.

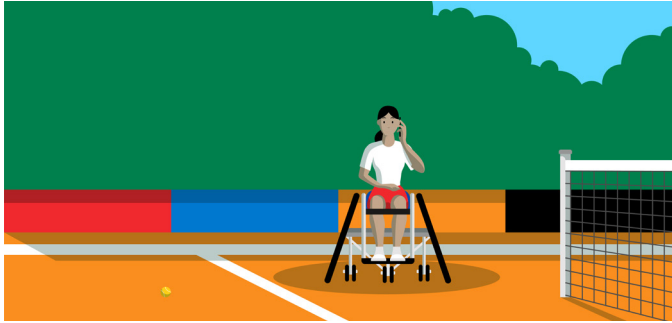


Lauren submits her sample to her CLO. Her CLO will submit her sample at a designated location and time agreed with Tokyo 2020.

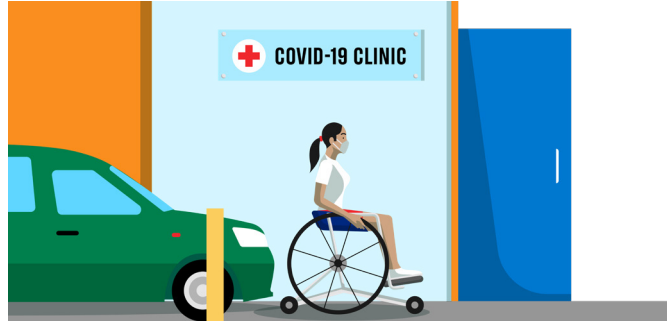


Lauren will only be notified by her CLO if her test result is unclear or positive – she'll find out within 12 hours of her CLO submitting her sample. If this is the case, she'll be required to do a confirmatory nasopharyngeal PCR test. She'll carry on with her planned schedule for the day but will keep an eye on her phone just in case.

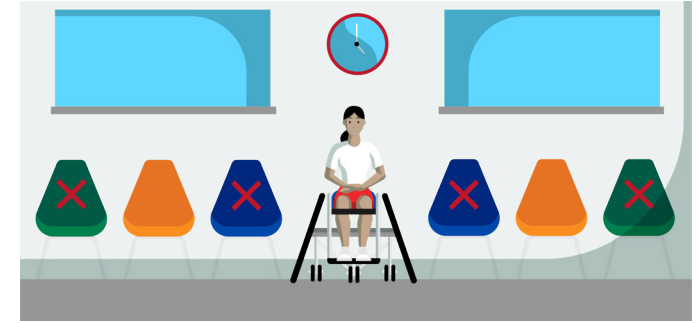
# POSITIVE RESULT



Later that afternoon, Lauren's practising on court. She's received a call from her CLO that her regular screening test has come back positive. She works with her CLO to confirm locations visited in the past two days and identify potential close contacts.



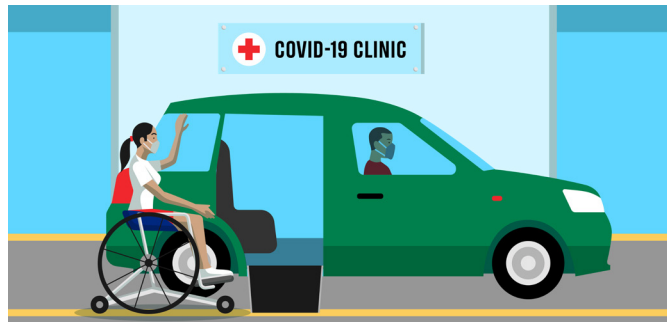
She goes straight to the COVID-19 Clinic in the Paralympic Village for a confirmatory PCR test. She's spoken to her CLO and they've organised dedicated transport to take her safely to the clinic.



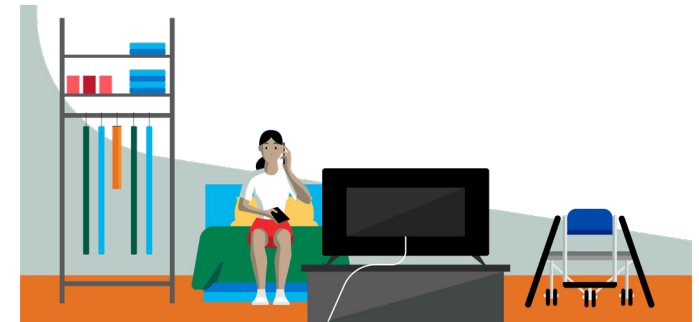
Lauren's just had the confirmatory nasopharyngeal PCR test and she's now waiting in the COVID-19 Clinic for the results. They should be ready in three to five hours.



The confirmatory test has come back positive. Lauren's really disappointed, but she knows she needs to protect the other athletes. She'll now go to an isolation facility outside of the Village, as per her CLO's instructions.



Tokyo 2020 has organised for dedicated transport to take her to the facility. She's worried, but her CLO is in constant contact, they have told her that the personnel at the facility speak English, and they're arranging for her things to be taken (clothes, toiletries, etc.) to the facility.



Lauren's CLO will work with the Japanese health authorities to determine how long she'll need to stay in isolation. She's reassured that she'll be comfortable and there is free wifi so she'll be able to keep in touch with her CLO, team and family and friends.

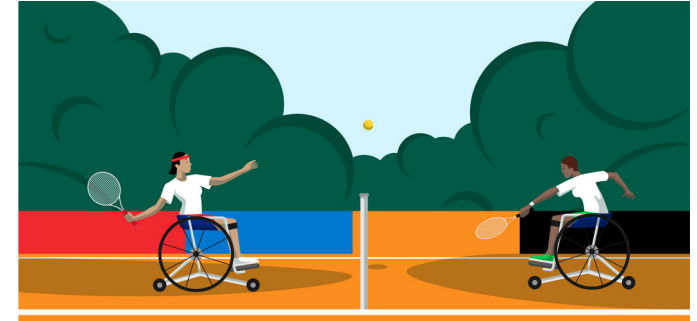
# BEING A POTENTIAL CLOSE CONTACT



This is Andrea. She's another wheelchair tennis player participating in the competition. It's 14:00 on 29 August. Since she played tennis against Lauren yesterday afternoon, her CLO called to say she's potentially one of Lauren's close contacts. If she's confirmed as a close contact, she'll need to take a confirmatory nasopharyngeal PCR test at the COVID-19 Clinic.

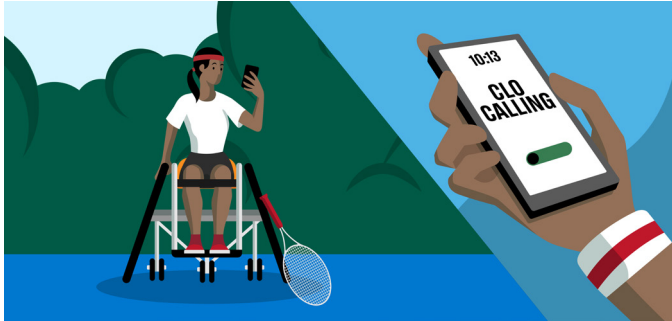


Andrea was told by her CLO that she will be contacted by the Japanese health authorities. They contacted her and asked her some questions over the phone (how long she was with Lauren, whether she was wearing a mask, etc.).

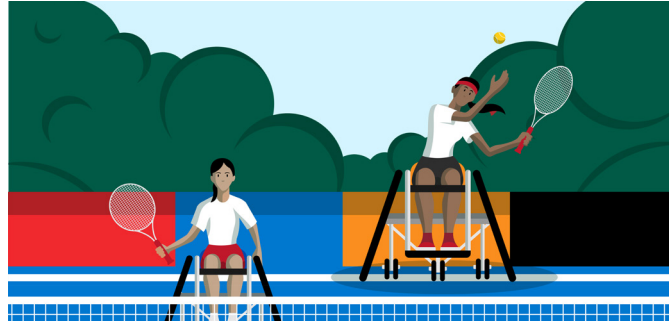


After confirming with the Japanese health authorities, Andrea's CLO told her that because she'd stayed far away from Lauren during competition, she isn't considered a close contact. She returns to her competition schedule and will continue with her regular screening tests tomorrow as planned.

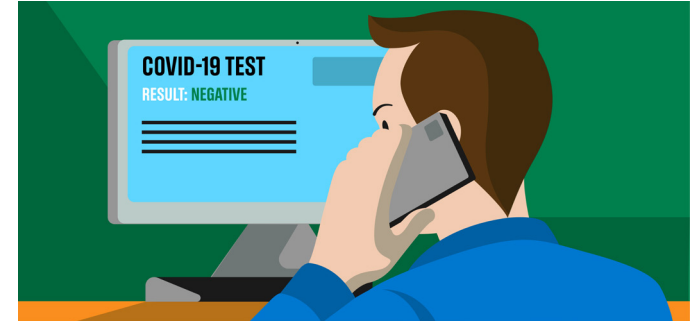
# BEING A CONFIRMED CLOSE CONTACT



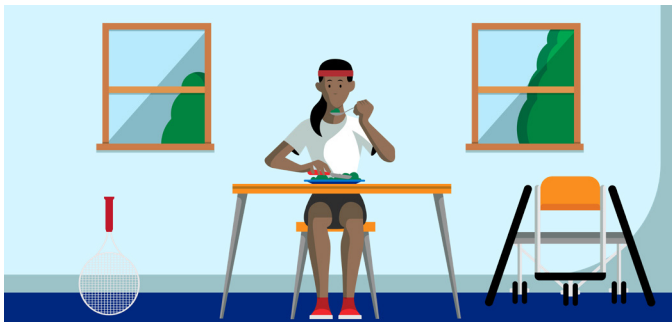
This is Priya, another tennis player competing in the Games. It's 14:00 on 29 August. She's also been playing tennis with Lauren in training over the past few days.



Priya's CLO called to say she's potentially one of Lauren's close contacts and that she will be contacted by the Japanese Health Authorities. After a discussion about how long she spent with Lauren, how close they were, etc, Priya is confirmed as a close contact.



As a result, Priya went to get her confirmatory nasopharyngeal PCR test at the COVID-19 Clinic. They told her the results were negative. Her CLO is informed of the result and will help with next steps.

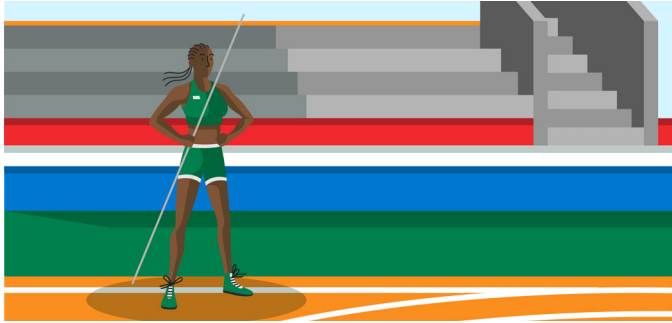


Priya's case will be reviewed\* to assess the likelihood of spreading the virus. To return to competition, she'll need to follow enhanced countermeasures, including daily negative nasopharyngeal PCR test results and further minimising contact with others, for example moving to a private room, eating meals alone, using dedicated vehicles and separation during training.

\*Please note that close contact cases will be considered on an individual basis by the RAEG under the confirmation of the Japanese health authorities. The respective IF will also need to be in agreement with the decision.



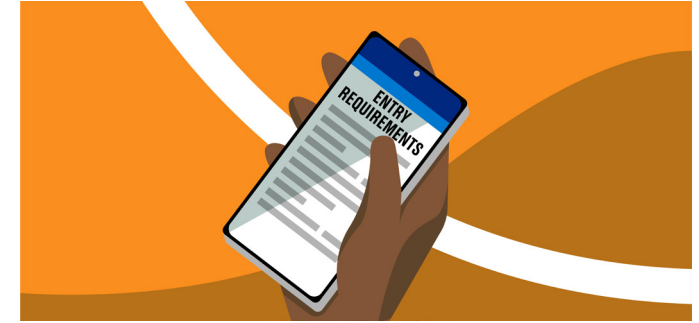
# LEAVING JAPAN



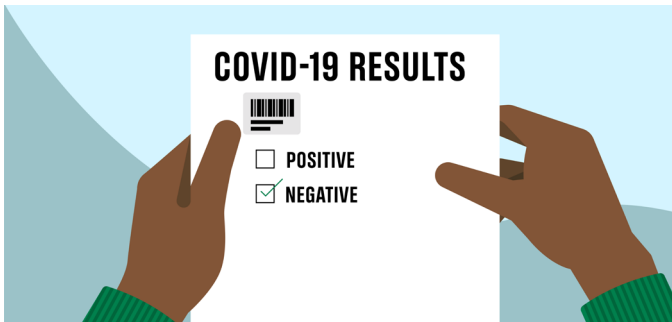
This is Aisha, competing in the Games in Athletics. It's 22:00 on 6 August. She's just finished her final event and is due to leave Japan within 48 hours. She's been speaking to her CLO to help her organise her departure.



To fly back to Nigeria, Aisha needs to have evidence of a negative COVID-19 test. It's the morning of 7 August and she's on her way to have her test\*.



She's been keeping an eye on the entry requirements at home, in case she has to take any additional measures when she arrives, such as quarantining. Her CLO is also fully up to speed on this and is keeping her updated.



Aisha's received the results from the test and it's negative – so she's all ready to go home tomorrow. Importantly, she has the test certificate that she needs to show to board the flight home.



At the airport, she's shown the necessary documents at the airline check-in desk and to border control staff. Everything's in order and she goes to board her flight, reflecting on a truly memorable Games.

\*COVID-19 test certificate entry requirements vary from country to country. Please ensure you are up to date with the entry requirements for the country(ies) you will be travelling to. Information on how to get a test certificate will be available by the end of June.

# SPORT COUNTERMEASURES

In addition to the Playbook principles, the following applies to sport operations at the Olympic and Paralympic Games Tokyo 2020. Details of sport-specific adaptations are being developed by Tokyo 2020 and the IOC/IPC in collaboration with the respective International Federations. Further information will be available within individual sport publications, including the 'Team Leaders Guide.'

## Overall principles

- To enable physical distancing, overall accreditation numbers have been reduced, venue operational plans adapted and access to venues restricted to what is strictly required for operational reasons
- Venue and area layouts will also be designed to support physical distancing, along with the use of transparent acrylic screens where needed to help prevent transmission
- Please bear this in mind when deciding whether it's necessary to access a venue or a specific area within a venue and aim to keep your stay as short as possible
- In general, all equipment must be disinfected between uses and users must disinfect their hands before and after use

- Items such as towels and drinking bottles must not be shared
- Masks must be worn by athletes when receiving a notification for doping control

## Olympic and Paralympic Village

### Sport Information Centre (SIC)

- Floor markings will be used to help with physical distancing
- Transparent acrylic panels will be installed at the desks
- Some services such as training bookings may be provided online or at competition venues only
- Printing documents is not recommended. If you do need to print something, avoid sharing documents with others unnecessarily

### Gym

- Disinfect equipment before and after use
- Athletes are required to wear a mask during fitness training in the Olympic and Paralympic Village

## Pre-competition

### Sport-specific activities such as draws, equipment inspections and weigh ins

- Activities will be held online or in open air spaces where possible
- When neither solution is available, such meetings will be held in a room with a limited number of participants to ensure physical distancing, and with appropriate ventilation

# SPORT COUNTERMEASURES

## Athlete preparation areas

### Sport Information Desk (SID)

- Floor markings will be used to help with physical distancing
- Transparent acrylic panels will be installed at the desks
- Some services such as training bookings may be provided online or at competition venues only
- Printing documents is not recommended. If you do need to print something, avoid sharing documents with others unnecessarily

### Physio areas

- Disinfect equipment before and after use
- Physios should use hand sanitiser before and after any contact with an athlete

### Ice and ice baths

- Disinfect your hands before using ice
- When using the ice baths, keep a safe distance from others and use them one at a time or in small groups, avoiding facing each other

### Towels

- Towels must not be shared and must be placed in a collection box after use

### Changing rooms

- Physical distance must be maintained when showering and changing, which may mean waiting if the area is busy
- If possible, use facilities at the Olympic and Paralympic Village instead of at the venue

### Warm up and athlete call areas

- Athletes can remove their face mask during their warm up
- An exception to the two-metre distancing rule from athletes will be made during warm up if required, for athletes and/or team officials to fulfil their role

### Athlete and technical official lounges

- Entry to the lounges will be strictly restricted to those with access privileges and a purpose to be there
- Transparent acrylic panels will be placed on the tables if physical distancing cannot be respected, if necessary to enable people to fulfil their role

- Shields will be installed in food display areas to reduce the risk of droplet exposure
- Where possible, food and drink will be served by staff. Otherwise, disposable utensils to move the food and gloves will be provided
- Communal items with many users, for example beverage dispensers, will be frequently disinfected

### Repair services

- Technicians should disinfect equipment before returning it to the athlete

## During competition

### Operational personnel on or by the Field of Play

- If it is not possible to ensure suitable physical distancing, alternative countermeasures will be in place, such as installing transparent acrylic panels
- This applies to all operational personnel on or around the FoP, such as Technical Officials and equipment technicians
- Exceptions may be made

# SPORT COUNTERMEASURES

## Athlete seating areas on or by the Field of Play

- Wear a face mask at all times
- Physical distancing between athletes on team benches will not be required
- All others must keep two metres from athletes if possible

## Sport presentation

- The wearing of masks by personnel involved with sports presentation, such as performers and announcers, will be treated on a case-by-case basis
- Announcers and interviewers must keep a distance of two metres from athletes and avoid contact at all times
- Equipment such as headsets and microphones must not be shared and must be disinfected after use
- PA equipment will be disinfected regularly if shared between people

## After competition

### Mixed zone and press conference

#### RHB

- The use of a boom microphone (a microphone attached to a pole) will be mandatory, in order to ensure the two-metre distance between athletes and interviewers is maintained
- The floor of the mixed zone will be marked at all venues to ensure physical distancing: Athlete position < two-metres > interview position
- Interviews with athletes should last no more than 90 seconds

#### Press and Broadcast

- All interviewers must wear a mask. Athletes can remove their mask for the interview

## Press conferences

- Press conferences will be streamed live, with questioning via a dedicated platform

In addition to the mixed zone and press conference room, athlete interviews will be allowed in the IBC, RHB studios, standup positions, MPC and the Olympic and Paralympic Village Plaza. Please refer to the Broadcaster and Press Playbook for additional details.

## Victory Ceremonies

- Victory Ceremonies with presentation of the medals will take place at the competition venues. Athletes and presenters will be required to wear a mask. Other specific information will be communicated closer to the Games

# VENUE COUNTERMEASURES

In addition to the Playbook principles, the following applies to venue operations at the Olympic and Paralympic Games Tokyo 2020. Details of venue-specific adaptations are being developed by Tokyo 2020 and the IOC/IPC. Any further information will be available within individual venue operating plans.

## Physical distancing

- **Separation of flows between athletes and others**
  - Athlete flows will be organised so that they do not cross with others unless unavoidable for operational purposes, in which case additional countermeasures will be in place, such as managed crossings
- **Ensuring physical distancing:**
  - Maintain the standard Playbook physical distancing rule of at least two metres from athletes and one metre from others. Where this is not possible, for example in elevators, capacities will be limited and conversation prohibited
  - Workforce will be trained in managing the movement of people, including guiding and providing directions. They will be positioned in areas where people are likely to gather – including

any waiting lines – for example at Pedestrian Screening Areas (PSAs), temperature check areas, concourses, toilets, concessions, seating bowl entrances, and venue entrances and exits.

They will count people going in and out, so that venues do not exceed maximum capacities

- Signage will be installed in all necessary places, including distance markers on the ground
- Droplet prevention measures (dividers/splash guards) will be installed in areas as an additional measure where physical distancing cannot be easily ensured (for example, food and beverage concessions, check-in areas, counters, work areas)
- **Wearing of face masks**
  - Masks must be worn at all times, in all locations of venues, with the exception of training, competing, eating, drinking or during interviews in Tokyo
  - Masks may be removed when eating or drinking but must be promptly replaced when finished

## Cleaning and sanitisation

- **Installation of hand sanitisers**
  - Hand sanitiser will be available at numerous points throughout each venue, including every entrance/exit, rooms where medical treatment is performed, dining areas, toilets, mixed zone, press desks and commentary positions, seating bowl staircases, concourses, work rooms, sports information desks, ice and towel distribution points, changing rooms, athlete warm up and call areas and gyms
  - Hand sanitiser will be made available to spectators in all general public areas, such as PSAs and concourses
  - Hand sanitiser will be accessible for individuals with different types of impairment

# VENUE COUNTERMEASURES

- **Disinfection operations**

- Doorknobs, switch panels, handrails, desks, elevator buttons, eating surfaces and other areas where high frequency contact is expected will be disinfected regularly
- You should disinfect items such as tables after eating and shared equipment (such as microphones, sports equipment, physio beds) before and after use

- **Signage and announcements**

- Comprehensive dedicated signage (including pictograms) will be installed to support and enforce the respect of countermeasures (mask wearing, physical distancing, hygiene, disinfection, behaviour in the seating bowl, etc). This will include appropriate accessible signage for visually impaired people
- Messaging will also be delivered via public address and videoboards

## Venue entrance: PSA & Vehicle Screening Area (VSA) Operations – Temperature check procedure

- **Temperature checks when entering a venue**

- All stakeholders except athletes and officials will have their temperature checked before entering a venue
- The first temperature check area will be in front of the entrance of each venue, before the PSA or VSA. Temperature will be checked by thermography or non-contact thermometer
  - If the temperature taken is 37.5°C or higher, it will be taken again with a non-contact thermometer
  - If the temperature again measures 37.5°C or higher, you will move to the secondary temperature check area
- In the secondary temperature check area, after a short rest, your temperature will be checked again, twice maximum, measured with a contact or noncontact thermometer
  - If your temperature is 37.5°C or higher, you will not be allowed to enter the venue
  - The location of each temperature check area may be different for each venue

- **Isolation spaces**

- There will be an isolation space at each venue, located close to the relevant medical station
- If you have a fever, other COVID-19 symptoms or any symptoms of illness, you will be temporarily isolated in this space

# VENUE COUNTERMEASURES

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- **Food and beverage operations**

Be extra vigilant when eating and drinking, when the risk of infection is high. Additional measures in the food and beverage areas (concessions and concourses, seating bowl areas, lounges, workforce dining, accredited stakeholders dining areas, etc.) will include:

- Droplet-prevention measures (for example, dividers/splash guards)
- Hand sanitiser dispensers at the entrance and reception
- Regular disinfection and cleaning of tables
- Signage, for example, rules for washing hands, wearing masks etc.
- Disinfection of water dispensers and microwaves
- Floor markings in waiting line areas (at least one metre physical distancing)
- Ventilation of the area
- Workforce wearing gloves
- Hand-washing soap (pump type)
- Eating outside the dining area whenever possible, to avoid 3Cs (crowded places, close-contact settings, confined and enclosed spaces)

# EATING AT THE OLYMPIC AND PARALYMPIC VILLAGE

In addition to the Playbook principles, the following applies to the Olympic and Paralympic Village Main Dining Hall. Further details are being developed by Tokyo 2020 and the IOC/IPC to be shared with NOCs/NPCs.

## Avoiding congestion at the Main Dining Hall

- Menus will be made available in advance via a smartphone app
- Congestion levels on each floor will be communicated regularly via the app
- Diners should keep mealtimes as short as possible and leave as soon as they have finished eating
- Breakfast will also be offered at
  - Casual dining: ‘Menus of the World’ corner in Main Dining, from 06:00-10:00
  - Grab and Go stations: With a variety of food and beverage options
- Athletes and team officials who are not competing on a given day should adjust their dining times to avoid busy periods
- Seating capacity will be limited to allow for physical distancing – for example, a table for six will be adjusted to seat four people

- Delivery service to the Olympic and Paralympic Village is being considered. Details will be shared by the time the Village opens
- If you're staying at a Satellite Village or Cycling Accommodation, please eat at one of the following locations\*, where COVID-19 countermeasures will be in place:
  - Dining areas etc. at competition venues
  - Dedicated dining areas at your accommodation
- In principle, please use the dining area in the venue if you stay the Groom's Accommodation\*

\*The use of room service and delivery services will depend on the situation of each accommodation facility. Details will be shared when you enter the Village or your accommodation

## Measures at food and beverage stations

- Hand sanitisers will be installed in key areas, including entrances, exits and near service lines. Staff and signage will be used to remind diners (and staff) to disinfect their hands

- Signage and floor markings will be used to help ensure physical distancing is maintained in waiting lines
- When serving food, staff will be required to wear masks, use gloves and maintain their distance as much as possible
- Clear plastic dividers will be used in places where physical distancing will be more difficult (for example, serving stations)
- Shared objects and frequently touched surfaces will be disinfected regularly by staff
- Thorough ventilation will be in operation to increase air circulation





# EATING AT THE OLYMPIC AND PARALYMPIC VILLAGE

## Athletes and team officials will be asked to:

- Wear a face mask at all times, except when eating and drinking
- Disinfect their hands regularly when entering and leaving, and before taking food and eating, using hand sanitisers provided
- When waiting in line, keep at least one metre\* from the person in front, as indicated by floor markings
- After eating, use a sanitising wipe provided to clean your table and seating area. This is in addition to the full cleaning which will be performed by staff

\*Two metres for athletes

# GOVERNANCE FOR COVID-19 RELATED MATTERS - ROLE OUTLINE

During the Games, COVID-19 Liaison Officers (CLOs) will be supported by an ecosystem of specialised teams from Tokyo2020 and the IOC/IPC, with direct access to public health authorities. The key support bodies will be:

## **Tokyo 2020 Functional Areas for Stakeholder groups**

- Functional teams from Tokyo 2020, such as Medical, Venues, etc. who will provide primary support to CLOs for all COVID-19 related matters

## **ICSU (IOC/IPC COVID-19 Support Unit)**

- The ICSU will provide additional support to CLOs for COVID-19 related matters

Both the Tokyo 2020 Functional Areas for Stakeholder groups and ICSU will feed into and coordinate with:

## **The Tokyo 2020 IDCC (Infectious Disease Control Centre)**

- The IDCC will be a central hub for information and management of all COVID-19 matters, including public health surveillance, screening testing, case management and incident response

## **RAEG (Results Advisory Expert Group)**

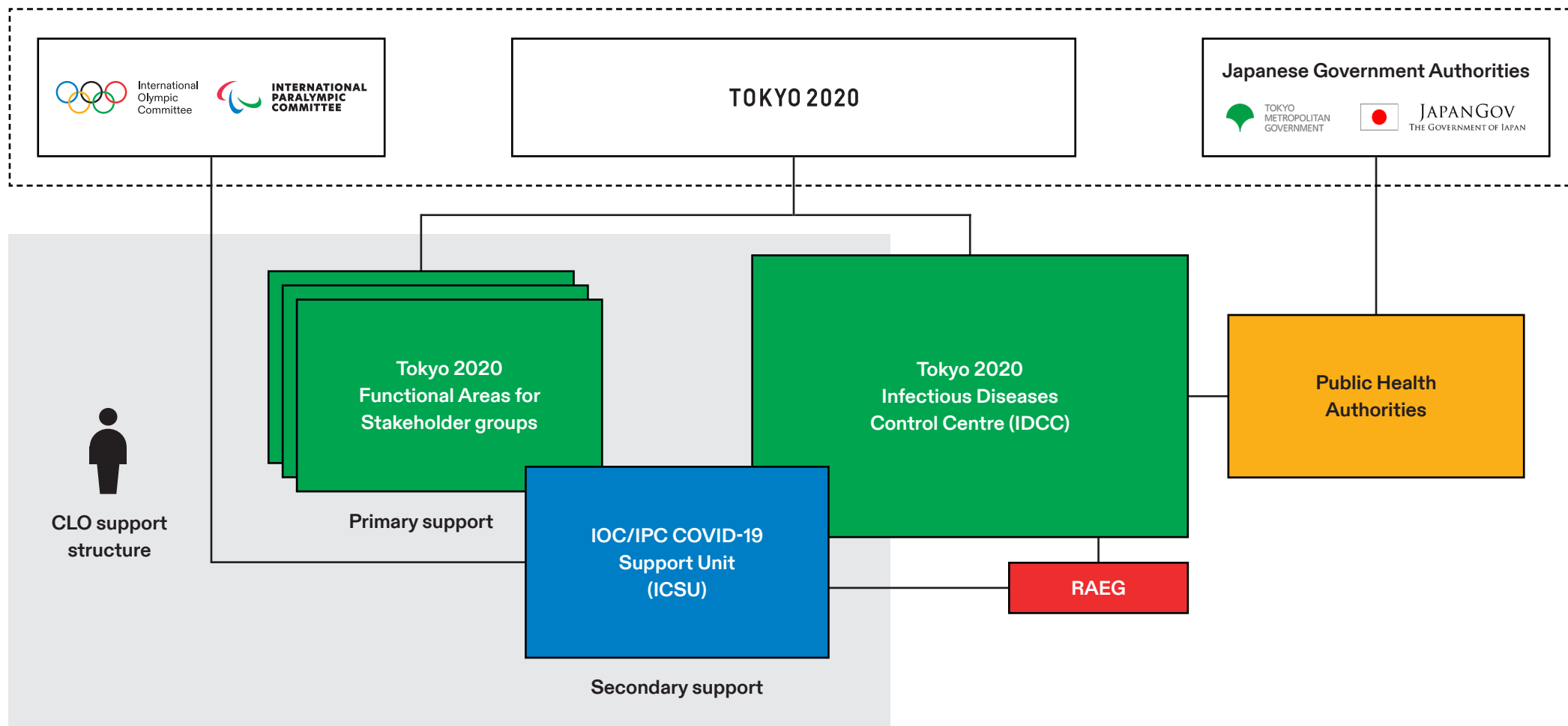
- The RAEG will provide case assessment and protocols for complex cases, as well as guidance on the early management of potential close contacts of confirmed COVID-19 cases, based on the screening testing plan that will be implemented at the Games

## **Public health authorities in Japan**

- Public health authorities will manage confirmed COVID-19 cases and close contacts, and with Tokyo 2020 to coordinate treatment and/or isolation of confirmed cases

# GOVERNANCE FOR COVID-19 RELATED MATTERS - STRUCTURE

## All Partners Taskforce



# TESTING OVERVIEW

Testing for COVID-19 is a key countermeasure at the centre of delivering a safe Games. This page provides an overview of the testing processes that will take place at each stage of a participant's journey.

Before you travel	Entering Japan	At the Games	Leaving Japan
<ul style="list-style-type: none"> <li>Two COVID-19 tests are taken on two separate days within 96 hours of the departure of your flight to Japan</li> </ul>	<p><b>At the airport</b></p> <ul style="list-style-type: none"> <li>On arrival, quantitative saliva antigen test is conducted               <ul style="list-style-type: none"> <li>If positive or unclear, further tests will be performed using the same sample to verify your results</li> </ul> </li> </ul> <p><b>On entering Japan</b></p> <ul style="list-style-type: none"> <li>All overseas Games participants are tested daily with quantitative saliva antigen or saliva PCR tests (depending on role) for the first three days</li> <li>Daily testing for the first three days is also conducted at pre-Games training camps/host towns, if relevant</li> </ul>	<p><b>Athletes and Officials</b></p> <ol style="list-style-type: none"> <li>Daily screening testing with quantitative saliva antigen test. If positive, followed by saliva PCR from same sample           <ul style="list-style-type: none"> <li>Results within 12 hours</li> <li>If positive or inconclusive, confirmatory nasopharyngeal PCR test is conducted (results within 3-5 hours)</li> </ul> </li> </ol> <p><b>Other participants</b></p> <ol style="list-style-type: none"> <li>Regular screening testing with saliva PCR is conducted (either every day, every 4 days or 7 days, according to operational nature of role and level of contact with athletes)           <ul style="list-style-type: none"> <li>Results within 24 hours</li> </ul> </li> <li>If positive or inconclusive, confirmatory nasopharyngeal PCR test is conducted</li> </ol>	<ul style="list-style-type: none"> <li>Departure test before leaving Japan if needed for international travel or entry to destination country (according to the entry requirements for the destination country/transit countries)</li> </ul>

# TESTING FREQUENCY

The frequency of testing for different Games participants, outlined below, has been determined considering both the risk of them infecting others and their necessity to the operation of the Games. This approach is intended to limit any potential spread of COVID-19 amongst Games participants and the people of Tokyo and Japan. Some participants may change level based on roles/responsibilities or other factors.

Population Location	Level	Characteristics	Population	Testing Frequency
Tokyo	1A	<ul style="list-style-type: none"> <li>Athletes staying in the Olympic/Paralympic Village</li> <li>Other Olympic/Paralympic Village residents, due to their close proximity to athletes and critical role in operating the Games</li> </ul>	<ul style="list-style-type: none"> <li>Olympic/Paralympic Village residents</li> <li>Athletes</li> <li>Team Officials</li> <li>Other NOC/NPC accredited personnel</li> </ul>	Daily
Tokyo	1B	<ul style="list-style-type: none"> <li>Athletes and team Officials not staying in the Olympic/Paralympic Village</li> </ul>	<ul style="list-style-type: none"> <li>Athletes not staying in the Olympic/Paralympic Village but residing in Tokyo</li> <li>Team Officials not staying in the Olympic/Paralympic Village but residing in Tokyo</li> <li>Other NOC/NPC accredited personnel</li> </ul>	Daily
Remote	1C	<ul style="list-style-type: none"> <li>Athletes and Team officials not residing in Tokyo</li> </ul>	Those residing in remote venues: <ul style="list-style-type: none"> <li>Athletes</li> <li>Team Officials</li> <li>Other NOC/NPC accredited personnel</li> </ul>	Daily
ALL	1D	<ul style="list-style-type: none"> <li>Participants who have regular contact with or close proximity to athletes</li> <li>Core participants required for Games operations</li> </ul>	<ul style="list-style-type: none"> <li>IF Delegates, ITOs, Judges, Jury members, National Technical Officials, Equipment Technicians, IF Executive Board members, IF Presidents and Secretaries General, IF Full Time Senior Staff, IF Staff, IF Medical Officer, Transferable Guests, IF Head of Media</li> <li>FOP broadcasters and photographers</li> </ul>	Daily
ALL	1E	<ul style="list-style-type: none"> <li>Participants who have regular contact with or close proximity to athletes</li> <li>Core participants required for Games operations</li> </ul>	Select Sport-Specific Volunteers <ul style="list-style-type: none"> <li>Select FOP and OLV support services workforce (e.g. timekeepers, results managers, medical staff at isolation and quarantine facilities etc.)</li> </ul>	Daily
ALL	2A	<ul style="list-style-type: none"> <li>Participants who may come into some contact with participants from Level 1 (in particular, those having some contact with athletes)</li> </ul>	<ul style="list-style-type: none"> <li>Other broadcast and press</li> <li>Olympic and Paralympic Family</li> <li>Marketing Partners</li> </ul>	Every 4 days
ALL	2B	<ul style="list-style-type: none"> <li>Participants who may come into some contact with participants from Level 1 (in particular, those having some contact with athletes)</li> </ul>	<ul style="list-style-type: none"> <li>Other Sport-Specific Volunteers</li> <li>Other support services workforce</li> </ul>	Every 4 days
ALL	3	<ul style="list-style-type: none"> <li>Participants who have limited or no contact with Level 1 Participants</li> <li>Workforce who may have some contact with overseas stakeholders</li> </ul>		Every 7 days
ALL	4	<ul style="list-style-type: none"> <li>Other Games participants</li> </ul>		No testing

# SMARTPHONE APPLICATIONS (APPS)

## Applications

Every visitor to Japan is required to have a smartphone and to download and use two smartphone applications ('apps'): OCHA and COCOA. OCHA will support entry to Japan procedures of quarantine, immigration and customs, as well as daily health reporting and COCOA will support contact tracing in case of having close contact with somebody who has COVID-19. An overview of each app is provided below.

### Online Check-in and Health report App (OCHA)

#### Overview

OCHA is currently under development by the Government of Japan and scheduled to be released in late June.

For Tokyo 2020, OCHA contributes to efficient procedures upon entry. Through daily health monitoring and reporting, it also supports measures to prevent the spread of infection, and monitoring of your health condition by your CLO.

You will need to download and install this app before you travel to Japan, to input daily health information after your arrival and some information required for quarantine, immigration and customs when entering Japan.

As a Games participant, to start using the app after downloading it you will need to input your OIAC/PIAC card number and password previously set on the Tokyo 2020 Infection Control Support System (ICON). Please confirm the OIAC/PIAC card number on the PVC sent separately, or confirm with your CLO.

## Functions

### Daily health reporting

You will need to input your daily body temperature (taken by a thermometer) and whether or not feel unwell from the date of entry to Japan until the date of departure. This information will be transferred to Tokyo 2020 ICON under strict data management, and monitored by each organisation's CLO and the responsible Functional Area in Tokyo 2020 to help prevent the spread of COVID-19.

### Functions for consent, quarantine, immigration, customs procedure

When you enter Japan as a person involved in the Games, it is necessary that you clearly state that you will comply with the contents of Playbook and the 'Written Pledge' submitted by Tokyo 2020 to the Government of Japan. You will be asked to do so by submitting a consent form to Tokyo 2020 in OCHA.

In addition, you can enter quarantine, immigration, and customs information required at the time of entry to Japan. Once successfully entered, you will receive a QR code, which you will have to show to the relevant quarantine, immigration and customs officers. If you use OCHA for country entry, it is not necessary to fill in the 'Questionnaire web' and present the copy of 'Written Pledge'.

### Languages

English, Japanese, French, Chinese (Simplified), Spanish and Korean.

# SMARTPHONE APPLICATIONS (APPS)

## Privacy policy and data protection

A privacy policy will be prepared in accordance with the rule of the Personal Information Protection Law in Japan, on the premise of giving consideration to the privacy of each person.

## Download links

The app will be released in late June.

## Contact Confirming App (COCOA)

### Overview

The COCOA app enables you to receive notifications about the possibility of contact with someone infected with COVID-19, while ensuring anonymity for your privacy. The app was released in June 2020. It uses the short-range communication (Bluetooth) function on smartphones and the Exposure Notification framework developed by Google and Apple, adopted by many countries for a similar purpose.

You are not asked to enter your name, phone number, e-mail address or other information that could identify you. Information on close contact with other smartphones is encrypted and recorded only in your smartphone and

is automatically disabled after 14 days. Administrative agencies or third parties will not use or collect contact records or personal information.

You need to activate COCOA on arrival.

[Download more information about COCOA in English](#)

### Languages

At the moment, Japanese, English and Chinese are supported.

### Download links

Download COCOA using the following links:

[Download from App Store](#)

[Download from Play Store](#)

[Privacy Policy](#)

[Terms and Conditions of Use](#)



# SMARTPHONE APPLICATIONS (APPS)

## GPS location information storage

In the event that an infection is found or for activity tracking/tracing, the GPS function of your smartphone (Android/iOS) will be used to save your location information, in order to support the contact tracing process. When entering Japan, please set the GPS function of your phone in accordance with the immigration procedure of the Government of Japan. This feature of your phone will only use a small amount of battery and a small amount of memory to store location information.



# TOKYO 2020 INFECTION CONTROL SUPPORT SYSTEM (ICON)

## Overview

The Tokyo 2020 Infection Control Support System (ICON) is a web-based tool introduced by Tokyo 2020 as a COVID-19 countermeasure, and is mainly used by the CLOs. However, all Games participants who use OCHA are required to set their password for OCHA in ICON (see below).

Each NOC/NPC's CLO(s) will be able to submit all documents required to enter Japan (for example, the Activity Plans of their delegation) to Tokyo 2020 using this system. It will also be used to check daily health reporting and reports of positive COVID-19 test results. Tokyo 2020 will provide CLOs with manuals that will help them understand the procedures for using ICON.

The functions related to immigration procedures will be released to support CLOs in the preparation of their teams' journeys. Other functions such as health reporting and reporting of positive cases will be released in late June.

## Password for OCHA

To set a password for OCHA, go to the Tokyo 2020 ICON website and follow the instructions. On ICON, you will have to input your OIAC/PIAC card number, the document number of the document you used for registering your OIAC/PIAC card number (passport number, driver's license number, My Number card, residence card) and your date of birth and email address. In addition, it will be required to agree to the Tokyo 2020 ICON Terms of Use and Privacy Policy.

## Languages

English, Japanese, (some parts will also be available in French, Chinese (Simplified)), Spanish and Korean

# FREQUENTLY ASKED QUESTIONS ON SMARTPHONE APPLICATIONS

## **Q1. What about those without smartphones?**

**A1.** All visitors to Japan are required to show a specific screen of OCHA installed in their smartphone both to airline staff at check-in and to Japanese quarantine authorities on arrival. In the exceptional case that you do not have a smartphone or cannot download OCHA on your smartphone, immediately contact Tokyo 2020. In those cases, Tokyo 2020 will send you the written pledge separately and assist you so that you can rent a smartphone at the airport. Your NOC/NPC will be given more details regarding procedure. All athletes will receive a smartphone at the Olympic and Paralympic Village.

## **Q2. I am already using a contact tracing app in my base country. Do I also need to install COCOA?**

### **And if so, how do I switch to COCOA?**

**A2.** Yes, the Government of Japan requires you to install COCOA. If you already have a contact tracing app installed that uses the Exposure Notification (EN) framework of Apple and Google, you will need to turn it off before COCOA will work.

## **Q3. If I am notified by an app that I was in contact with an infected person, what do I do?**

**A3.** Let your CLO know immediately. They will tell you the next measures to take.

## **Q4. When should I start reporting my health status using OCHA?**

**A4.** Please input your health information just after you enter Japan.

## **Q5. When should I start to use OCHA if I am already in Japan at the time of the release of OCHA? Is it necessary if I have been in Japan for more than 14 days?**

**A5.** If you're a resident of Japan or have been in Japan for more than 14 days, start recording your daily health information on OCHA 14 days before your Games-related role begins. For more information, refer to 'At the Games - Residents of Japan', page 27.

## **Q6. What if I cannot download the specified app?**

**A6.** For countries where the app cannot be downloaded, contact your CLO for help.

## **Q7. Can I install/transfer the apps onto a second Japanese phone after arrival (for example, a rate card phone or an athlete phone)? How?**

**A7.** Yes, you can. After installing OCHA on the second smartphone, you can log in with your OIAC/PIAC number and password. If you have changed the device, some data such as health information will be transferred. Please also note that you will not be able to use it on your old device.

## **Q8. Will people with disabilities be able to use the apps?**

**A8.** Yes, you will be able to use OCHA using the voice read-aloud function on iOS/Android OS.



# VACCINES

Vaccination efforts for Games participants are being coordinated by the IOC and IPC, in line with national immunisation priorities established by respective governments.

Focused first on athletes and those who will be in frequent contact with athletes, vaccinations give us an extra tool to help make these Games safe – for all participants and the people of Tokyo and Japan.

As a result of collaboration and generous donations, more than 80 per cent of Olympic and Paralympic Village residents will be vaccinated ahead of the Games. The level of vaccination among other participants is also expected to be high.

Please note: While we encourage everyone coming to Tokyo to get vaccinated if this is possible in line with the national immunisation guidelines of your country, you will not be required to have received a vaccine in order to participate in the Games.

All of the rules outlined in this Playbook will apply whether or not you have received a vaccine.

# COMPLIANCE AND CONSEQUENCES

The measures documented in this Playbook have been established based on latest scientific evidence, expert advice and lessons from other international events. We draw to your attention that risks and impacts may not be fully eliminated and that you agree to attend the Olympic and Paralympic Games at your own risk. We trust that these measures are proportionate to mitigate the above-mentioned risks and impacts and we fully count on your support to comply with them.

As part of the accreditation process and related documents for the Olympic and Paralympic Games, your organisation will bring some information relating to these measures to your attention: in particular, that compliance with the rules of the Playbook is necessary in order for you to be granted your accreditation and maintain it; and that, in some cases, these measures may also involve the processing of your personal information, including health-related information. In light of the above, we count on you to ensure that you have read carefully and understood the content of this Playbook (including any further updates there to) and abide by the rules contained therein, as well as with any further instructions that may be issued by the Japanese authorities, the IOC, the IPC, Tokyo 2020 and/or your organisation. Your compliance with such rules and

instructions is key to successfully achieve our common objective: to ensure that the health of all the participants in the Olympic and Paralympic Games are protected, and that the Games are safely staged.

## Non-respect of the Playbook

Non-respect of the rules contained in this Playbook may expose you to consequences that may have an impact on your participation in the Olympic and Paralympic Games, your access to Games venues and, in some cases, on your participation in competitions. Failure to comply with these rules, such as refusal to take a test, going to destinations not included in your Activity Plan or intentionally disrespecting mask wearing or physical distancing measures, may result in disciplinary consequences. These disciplinary consequences may be imposed by the competent Japanese authorities, the IOC (for the Olympic Games), IPC (for the Paralympic Games) and/or your organisation in accordance with their respective rules and regulations.

In case of an infringement of any rules contained in this Playbook on the occasion of the Olympic Games and without limiting the consequences or sanctions imposed

by your organisation or other competent authorities or entities, you may be exposed to the following non-exhaustive range of potential consequences in accordance with the Olympic Charter:

- Warning(s)
- Temporary or permanent withdrawal of your accreditation
- Temporary or permanent ineligibility or exclusion from the Games (with the consequences set forth in the Olympic Charter)
- Disqualification (with the consequences set forth in the Olympic Charter)
- Financial sanctions

Such consequences may be imposed upon you in accordance with the procedure described in the [Playbooks Disciplinary Regulations applicable to the Games](#) established by the IOC.

# COMPLIANCE AND CONSEQUENCES

In case of an infringement of any rules contained in this Playbook on the occasion of the Paralympic Games and without limiting the consequences or sanctions imposed by your organisation or other competent authorities or entities, you may be exposed to the following non-exhaustive range of potential consequences:

- Warning(s)
- Temporary or permanent withdrawal of your accreditation
- Temporary or permanent ineligibility or exclusion from the Paralympic Games
- Disqualification
- Financial sanctions

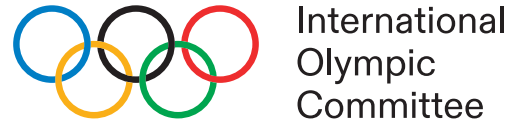
Your organisation may have enacted regulations, such as codes of conduct or specific rules in connection with COVID-19, that may contain similar and/or additional rules than those contained in the Playbook. In the event of a breach of any such rules, the consequences and related sanctions are under the authority of your organisation in accordance with the aforementioned regulations and may therefore apply to you.

Your International Federation may have enacted specific regulations which may contain consequences

in connection with COVID-19 for your sport/discipline/event and therefore apply to you and/or your team. Kindly note that, in the event there are discrepancies between such regulations and this Playbook, the latter will prevail.

Please be aware that some of the measures described in this Playbook, such as those related to the entry into and departure from Japan, are under the jurisdiction of the Japanese authorities. While you would need to comply with the instructions of such authorities (especially quarantine or isolation) and more generally any applicable laws and regulations in Japan, there may be consequences imposed upon you in the event of a breach of these measures or instructions, such as being subject to strict administrative measures including procedures for revocation of your permit of stay in Japan, in addition to potential quarantine or isolation measures that may be imposed upon you.

In the event you have questions about the non-respect of this Playbook, you can speak to your CLO in the first instance, who will determine the appropriate next steps. CLOs will receive further information and support on situations of non-respect of the Playbooks.



International  
Olympic  
Committee



**INTERNATIONAL  
PARALYMPIC  
COMMITTEE**



TOKYO 2020



TOKYO 2020  
PARALYMPIC GAMES



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